ON SIGHT

RELEASE NOTES

Onsight Platform Manager
Software Version 9.1.7

LIBRESTREAM

Table of Contents

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Overview

This document includes the Onsight Platform Manager (previously Onsight Account Manager) software release notes for Major Revision number 8 including a description of new features, resolved issues and a list of Known Issues.

Onsight Platform Manager (OPM) is a secure online tool that provides centralized management of the Onsight Connect Platform including the Onsight Connect user license pool.

All releases of Onsight Connect software have been validated with their concurrent release of Onsight software products and are compatible with the previous revision of all Onsight products.
The Onsight operations-driven video collaboration system provides interactive video, audio, images and telestration to immediately connect remote teams, suppliers and customers. Using Onsight Connect, teams can collaborate fully across distant locations to quickly solve problems, monitor projects and improve overall communication.

Software Requirements and Installation

To access the web interface of Onsight Platform Manager the network must allow HTTPS (port 443). For more information, see the Onsight Platform Manager User Manual provided online at http://onsight.librestream.com.

Software Release Notes for Version 9.1.7

Onsight Platform Manager (OPM)

New Features

High Resolution Image Capture and Sharing
High Resolution Images can now be captured and shared on Onsight Clients. **Image Capture Resolution** determines the maximum resolution at which images are captured when using Onsight Connect. High-res images may also be shared from the Camera Roll or Gallery of your smart phone at the native resolution it was captured. Set Client Policy for High Res Images under General-Image Capture Resolution.

Reporting
Exported reports now include policy and license group membership data for group usage analytics in the following report types: Users, Client Activity, Call Statistics and Usage Reports.

Client Logs
Client logs are now available on the Client Activity screen. Click the Logs button to view a user's client logs. Click Export to download the client logs to your PC.

Onsight Cube Support
OPM manages firmware updates for the Onsight Cube. When logged into an Onsight client paired with a Cube use **Check for Updates** to see when new firmware is available.

Changes and Improvements since Previous Version

- #16530: Group administrators can delete group members.
- #16000: Call Statistics reports include Caller and Callee Remote/Local IP Address columns.
- #15754: Shared images are automatically updated with telestration during a call. Previous versions updated telestration when the call ended.
- #15716: User names correctly exported in call statistics reports.
- #14413: License groups are now only available as a configuration option if requested, contact Librestream to request the License group configuration feature. License groups manage their own pool of licenses, they are assigned from the domain pool of licenses.
- #14319: OPM now correctly reports client IP addresses as network interfaces are updated, previously they were only reported when users are logged into a client.
- #14275: Exported reports include policy and license group membership data.
- General bug and user interface fixes and improvements.

Software Release Notes for Version 9.0.14

Onsight Platform Manager (OPM) maintenance release.

Changes and Improvements since Previous Version

- Fixed #16105: App launched when download and password link clicked.

- Fixed #16005: Custom URL redirects added.
- General bug and user interface fixes and improvement.

Software Release Notes for Version 9.0.9

Onsight Platform Manager (OPM) maintenance release.

New Features

Force Media Relay
An increasing number of networks are blocking *peer to peer* traffic including Onsight media. To mitigate this development, we are introducing a new setting called **Force Media Relay**. This option allows you to always routes Onsight Media (voice, video, and data) through the Librestream Media Servers. New Customers will default to **Force Media Relay – enabled**. Existing Customers settings will be set to **Force Media Relay – disabled** (This allows *peer to peer* traffic between clients on the same network); OPM Admins can control **Force Media Relay** via Client Policy.
(Note: this setting is only in effect when TeamLink is not actively being used as the Media proxy.)

Changes and Improvements since Previous Version

- Fixed #15613: OPM service remains in 'Connecting' state for standard users.
- General bug and user interface fixes and improvement

Software Release Notes for Version 9.0.8

Onsight Platform Manager (OPM) introduces integration with **Onsight Workspace (OWS)** enterprise content manager.

New Features

Onsight Workspace
Onsight Platform Manager integrates with Onsight Workspace service for users to securely share Onsight Connect images, recordings, and external content such as PDF files with team members.

GPS Location
Onsight Platform Manager now displays location data in Call Statistics when enabled through Group client policy. Includes Latitude, Longitude and Altitude data when available.

Changes and Improvements since Previous Version

- Fixed #15468: Software Updates version control.
- Fixed #15243: Export Call Statistics fails.
- Fixed #14554: Call Statistics, Call details access denied.
- Fixed #14487: Time Zone format incorrectly displayed.
- General bug and user interface fixes and improvement

Software Release Notes for Version 8.1.8

Please note that **Onsight Account Manager (OAM)** is now named **Onsight Platform Manager (OPM)** to reflect how teams can centrally manage user licenses and Librestream hardware.

New Features

Single Sign-On (SAML v2.0) Support
Onsight Platform Manager supports SSO SAML v2.0.

Client Policy
Expanded support for control of all endpoint settings through Client Policy including Bandwidth related settings such as Media Configuration, Audio Efficiency, and Audio Codecs.

Client Permissions
Expanded control of user permissions for all endpoint settings through Client Permissions. Permissions are now managed as part of group membership; the 'Client Endpoint Administrator' setting has been deprecated.

License Group Policy
Expanded support for control of all License groups through Client Policy. License allocation can now be managed on a per group basis.

Onsight Platform Manager – On-Premises Support
Onsight client support for OPM-On-Premises installations. Clients are managed by enterprise hosted OPM-On-Premises servers.

Advanced Reporting
New Usage Reports such as Top Usage for Calls and Logins, Least Usage for Calls and Logins, and Overall Usage Summary.

Changes and Improvements since Previous Version

- Media configurations are included as part of Client Policy.
- Bandwidth control features such as BAS, Media configuration on connection and Preferred Audio codecs are included as part of Client Policy.
- Policy Group membership is now included when importing users from a CSV file.
- Federated SSO Id is included as a field when importing users from a CSV file.
- User emails are now optional for Customers whose privacy policy do not allow personal information to be stored off-site.
- Message Customization templates are automatically populated by a single button click.
- OPM Administrators can be added without consuming an Onsight Client license.
- General bug and user interface fixes and improvement

Software Release Notes for Version 7.1.5

New Features

Export User and External Contact Lists
Export the user and external contact lists for easier user management and updates.

Privacy Settings
Separate local privacy settings for images and recordings now supported on all Librestream endpoints.

WebEx CMR Compatibility
Allows Onsight Endpoints to call into WebEx Meeting Rooms as a Video endpoint. WebEx Meeting Rooms will not accept incoming Onsight calls unless this is enabled.

Customization*
Updated Email Customization screens and embedded help.

***Enhanced Management Package**
These features are part of the Enhanced Management Package for Onsight Account Manager. Please contact your Librestream Sales Representative for details.

Changes and Improvements since Previous Version

- Improved Call Statistics collection.
- Improved Super Admin access.
- Added Super Admin-Read Only permissions.
- Increased default Maximum Connections to 4.
- Update to .NET v4.5.
- Updated Dev Express Controls v15.1.8.
- TLS v1.2 Support. Note: TLS v1.0 and v1.1 are deprecated but are still supported.
- SHA256 certificate support.
- Various bug and user interface fixes and improvement

Software Release Notes for Version 7.0.4

Changes and Improvements since Previous Version

- Added support for iOS Universal Links

- Various minor user interface fixes and improvements.

Software Release Notes for Version 7.0.2

New Features

SMS Support for Guest Invites*
Added support for sending Guest Invites over SMS messages to iOS or Android devices. The service allows seem less application installation, start up, login and connection to a video call.

Call Statistics Reporting*
Call Detail reporting including details such as To, From, Start, End, Duration and Endpoint details.

User Mode*
Onsight Connect administrators can choose the type of user interface that best fits different groups of users. Depending on the mode chosen, a user will see either the **Expert mode** or **Field mode** after they log into Onsight Connect from their smartphone or iOS tablet.
- Expert mode allows users to access all the features of Onsight Connect. This view is the only option for Windows-based devices and is recommended for all subject matter experts or power users to allow them to remotely control camera functions, access files, settings, and other advanced features.
- Field mode provides a very simplified user interface with limited features to reduce training and knowledge requirements, typically for the field worker or customer. While in Field mode, the user can make and receive calls, telestrate, and access

system health. All other capabilities such as media configurations, camera zoom, image capture, etc. would be controlled by the remote expert as described above.

Customization*

Full Customizations of Logo, Text and HTML based email messages sent from Onsight Account Manager to your Enterprise users. Use HTML to brand the messages your Enterprise and Guest Users receive.

***Enhanced Management Package**

These features are part of the Enhanced Management Package for Onsight Account Manager. Please contact your Librestream Sales Representative for details.

Changes and Improvements since Previous Version

- Various minor user interface fixes and improvements.

Known Issues

#16890: SSO login attempt may receive 'Couldn't Contact Server' error when using Manual proxy configuration. Press OK and try again to complete the login.
#16715: High Resolution Image Sharing is not supported in Conference Calls. V9.1 will not support High-res images with multiple call participants. One to One calls will support High-res image sharing.
#16580: High resolution images embedded in Onsight recordings will not be played back, the low-res version of the image will be displayed. Telestration may be offset in the low-res version.
Ref #13163: German characters in Onsight user name causes SIP Registration to fail. E.g. "üs€r4@customerb.com"
Ref #7878: Characters that the SIP specification RFC3261 either does not allow or requires escaping are not supported for Onsight Account User Names or SIP URIs. The subset of allowed characters is now as follows (separated by commas…comma itself is not actually allowed).   **A-Z, a-z, 0-9, -, _, ., !, ~, ', (,), &, $**

For More Information

If you need Release Notes for an earlier version, please contact support@librestream.com.