

SIMPLE STEPS TO CONNECT



INITIAL CHECKLIST

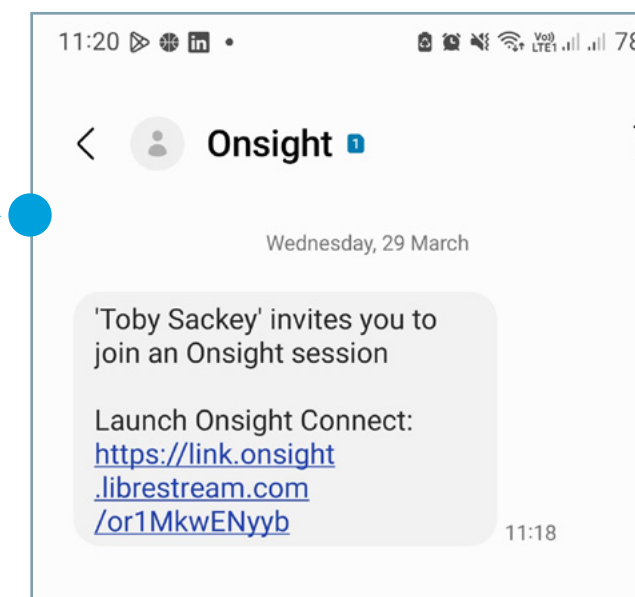
- CHARGED MOBILE DEVICE
- STRONG CONNECTION (WI-FI OR CELLULAR NETWORK)
- HEADSET TO IMPROVE AUDIO QUALITY (OPTIONAL)

ACCEPT INVITE

The Intelligent link launches the web app or the full Onsite Client, if installed

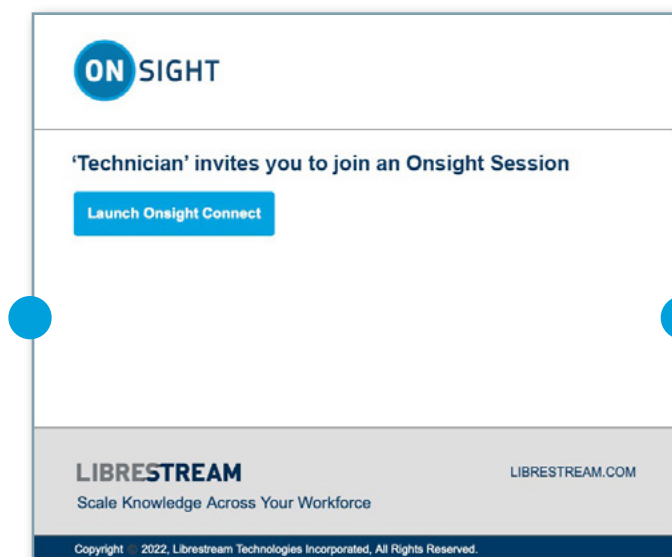
SMS

Accept SMS invite with "Launch Onsite Connect" link



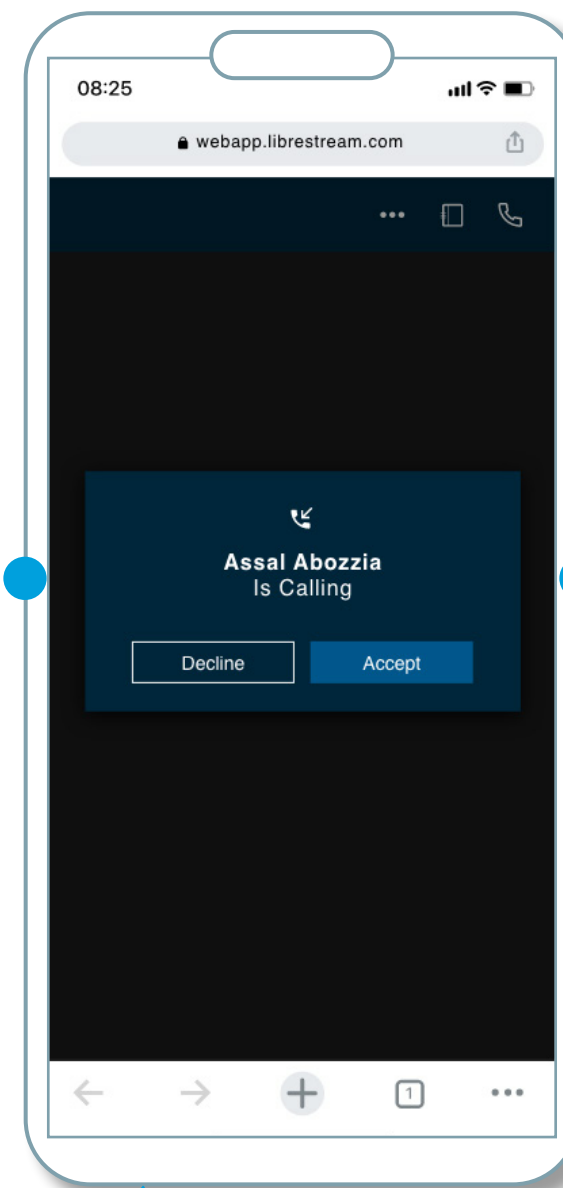
EMAIL

Accept Email invite with "Launch Onsite Connect" link



BEGIN CALL

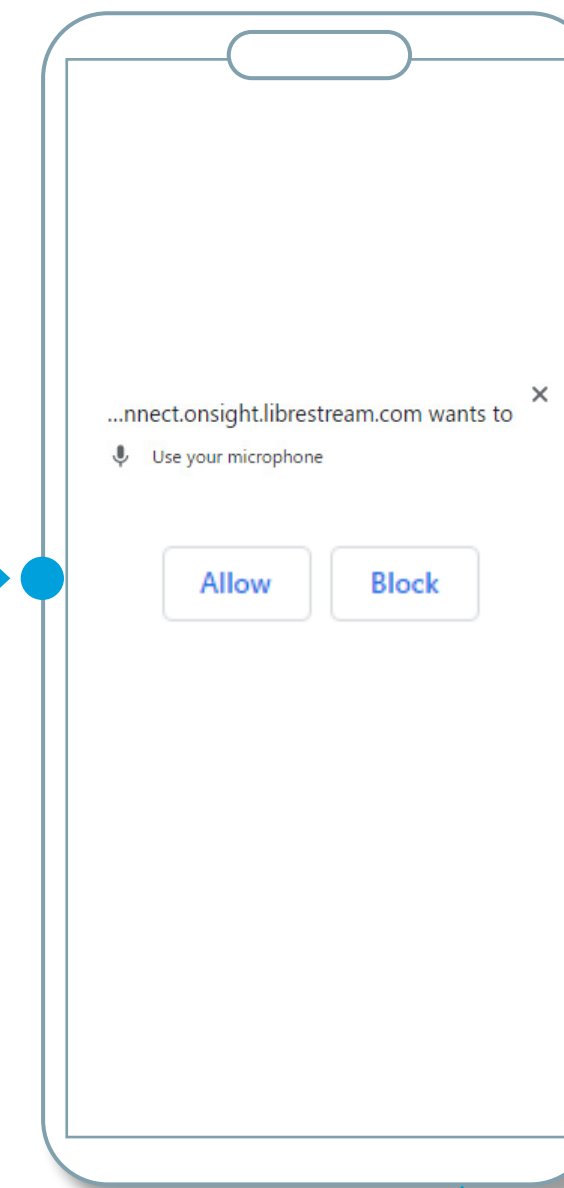
Once logged in, click on the contact name to call, or wait to be called.



iOS users only – While waiting for your host to call, please keep the web browser with the web app open in the foreground. If the web app browser is in the background, it will log you out of Onsite. Access the invite link to relaunch the web app to receive or initiate the call.

GIVE PERMISSION

Tap OK, Allow or Yes to allow audio and camera permission.



Saving pictures and offline mode are not supported by the web app. Download the app (iOS, Android) and click on the invite link to launch the app and use these functions.

END CALL

Tap Red Hang up button within the Main Menu to end call

