



# Onsight Connect for Web User Guide

# Copyright

## Onsight Connect for Web User Guide

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# 1. OVERVIEW

**Onsight Connect** provides secure video collaboration for you and your colleagues, suppliers, and customers. You can talk, see, and share live video, snapshots, or recordings, and draw onscreen with one or more participants to rapidly respond to issues or questions from the field. You can also capture pictures and record Onsight video sessions for future training purposes. **Onsight Connect** runs natively on Android, (iPhone Operating System (iOS), Windows Personal Computers (PC) and Wearables.

## 1.1. Introduction

**Onsight Connect for Web** was developed to simplify the setup process for guest users. Specifically, it provides:

1. A **Zero-download** experience — No download files and installation are required.
2. A **simplified User Interface (UI) for guests** — The application has been streamlined to improve ease of use, setup and login for guest users.
3. Web browser compatibility for:
  - **Windows 10/11** — Chrome, MS-Edge, and Firefox
  - **Mac /iOS** — Safari and Chrome
  - **Android** — Chrome

For more detailed information regarding browser support, please refer to the [Appendix: Platform and Browser Support \(on page 27\)](#).

**Onsight Connect for Web** can support many standard in-call functions including:

- **Image Capture & Sharing**
- **Lighting**
- **Zoom In/Out**
- **Annotation** (Drawing onscreen)
- **Pause/Play Video**



**Note:** Advanced features such as **Multi-Party Calling** must be initiated by a **Windows host** using **Onsight Connect**.

## 1.2. Requirements

The screenshot shows the 'SETTINGS' page in the Librestream interface. The 'CLIENT POLICY' tab is selected. Under 'CLIENT FUNCTIONALITY', the 'Onsight Connect for Web' toggle is turned on (green). A blue arrow points to this toggle. Other settings include 'User Mode (Expert/Field)' which is also turned on, and 'Historical Features' with 'Call Statistics' and 'Advanced Reporting' toggles turned on. The 'ACCOUNT INFORMATION' section shows details for a 'Webinar' account, including company name, domain, and creation date.

**Figure 1-1** Onsight Connect for Web Enabled within Client Functionality

**Onsight Connect for Web** requirements include:

1. **Onsight Connect for Web** must be **Enabled** within **Client Functionality** in Onsight Platform Manager (OPM).

 **Tip:** To verify, login to OPM and access **SETTINGS > ACCOUNT**. Locate **Client Functionality** and check to see that **Onsight Connect for Web** is enabled.

 **Note:** Consider white listing \*.onsight.librestream.com on your proxy servers. Contact your Onsight Administrator if additional changes are required.

2. Creating & configuring a **Web App Policy Group**.
3. A guest invitation must be sent from an **Onsight Connect Client** (Windows/PC, Android, iOS).

#### Related information


[Creating a Web App Policy Group \(on page 6\)](#)

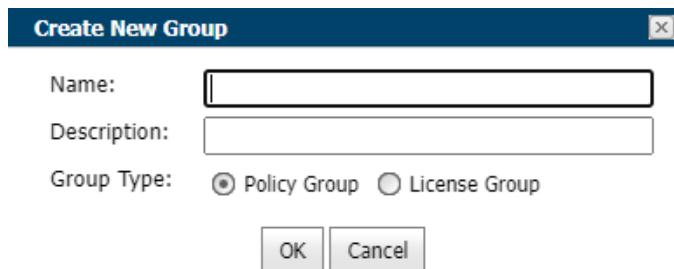
[Sending an External Guest Invite from an Onsight Client \(on page 7\)](#)

### 1.2.1. Creating a Web App Policy Group

Login to OPM and select **USERS** from the main menu and select **New Group** within the **MANAGE USERS** panel.



In this procedure, you will create a Web App policy group and modify the **Client Policy** settings to support the Web App.

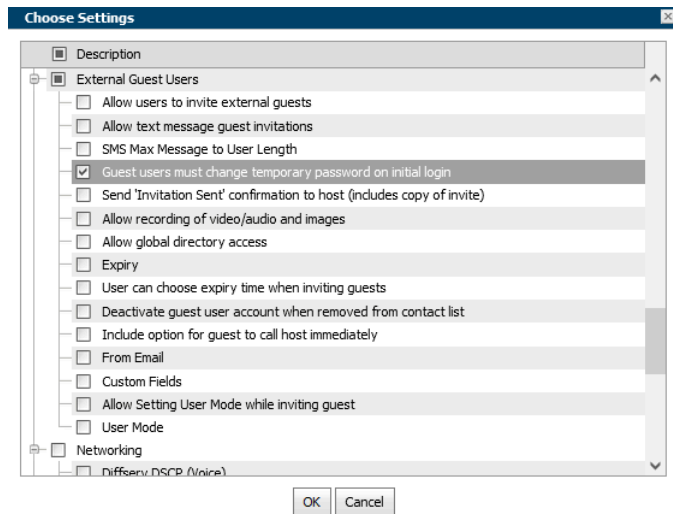
1. Click the  **New Group** icon. The **Create New Group** window appears.
  - a. Enter **Web App Beta** within the **Name** field.
  - b. Enter a description, as necessary.
  - c. Select the **Policy Group** option and click **OK**.



The screenshot shows a 'Create New Group' dialog box. It has a title bar with the text 'Create New Group' and a close button (X). Below the title bar are three input fields: 'Name:' with a text box, 'Description:' with a text box, and 'Group Type:' with two radio buttons, 'Policy Group' (selected) and 'License Group'. At the bottom of the dialog are two buttons: 'OK' and 'Cancel'.

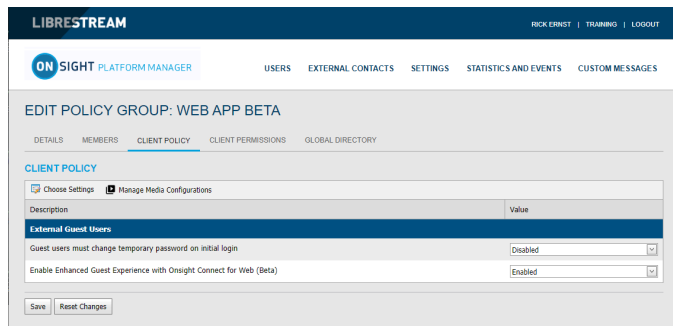
**Figure 1-2 Create new Group**

2. Select the **Web App Beta** policy group and click the  **Modify Group** (Pencil) icon to open the **EDIT GROUP** page.
3. Select the **CLIENT POLICY** tab to configure endpoint settings.
4. Click  **Choose Settings** to add the required settings you want to control. Locate the **External Guest Users** category.
  - a. Enable the **Guest users must change temporary password on initial login** check box.



**Figure 1-3 Choose Settings**

5. Click **OK** to accept and review your changes.



**Figure 1-4 Edit Policy Group**

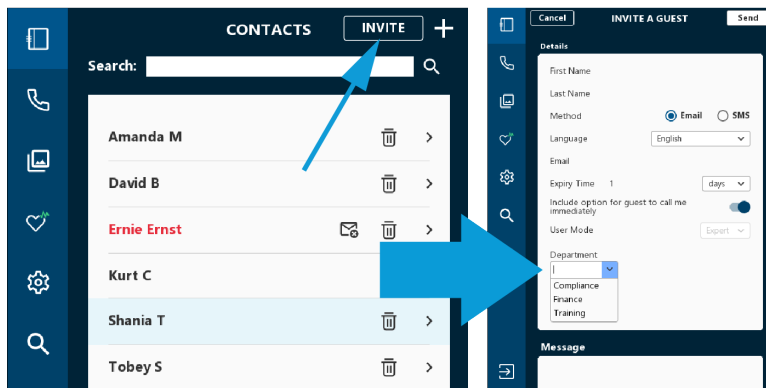
6. Verify that **Guest users must change temporary password...** is **Disabled**.


7. Click **Save** to finalize your changes.  
This concludes the procedure.

### Related information


[Requirements \(on page 5\)](#)

## 1.2.2. Sending an External Guest Invite from an Onsite Client




In this task, you will use an **Onsite Connect** client application running on Windows/PC, Android, or iOS to send a guest invite for the Web App. To invite an external guest, click **Contacts**  and click **INVITE**.

1. Enter a **First Name**.
2. Enter a **Last Name**.
3. **Languages** — Specify the language for the invitation. Select from English, French, Chinese, Japanese, German, Italian, Portuguese (Portugal and Brazil), Swedish, Russian, and Korean languages.
4. Enter an **Email** address.
5. **Expiry Time** — Invitations can be set to expire within a defined time frame (Days).

 **Note:** Unless otherwise specified, sent invitations will expire after one day.

6. Enable the **Include option for guest to call me immediately** when they join.
7. Disregard the **User Mode** options as they are not applicable to the **Onsight Connect Web App**.
8. (Optional) Select a category from within the **Custom Field** drop-down menus to improve the quality of your reporting data, as necessary.

 **Tip:** Enter text within the **Custom Field** to dynamically filter the list options as you type.

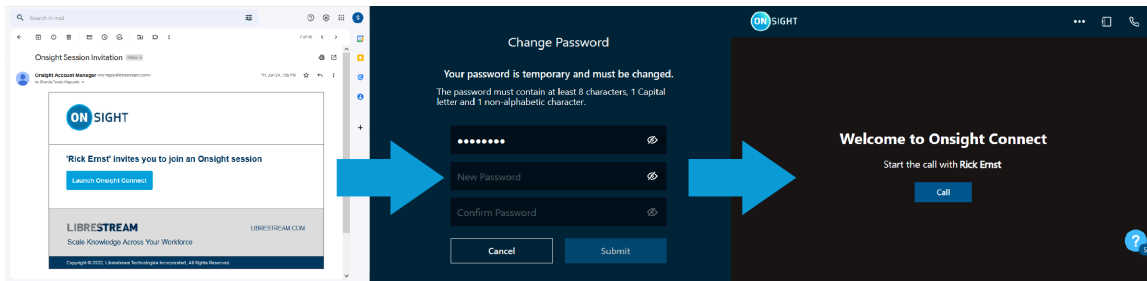
9. Enter an optional **Message** or greeting, as necessary.

10. Click **Send**. A message appears stating that "A guest account has been created for... and an invitation has been sent to ...".

#### Related information

[Requirements \(on page 5\)](#)

## 1.3. Access Your Welcome Message




When you are allocated an Onsight Guest license, you will receive a **Welcome** message in an email. Click the **Login to Onsight Connect** button to access and join the meeting. You may be prompted to:

1. **Launch Librestream Onsight Connect**, select the **Open this link in your browser**, as necessary.
2. Select your preferred browser, select from **Chrome**, **Safari**, **Firefox**, or **MS-Edge**.
3. Change your password, and enter a **New Password**, and then repeat to reenter it again within **Confirm Password**, as necessary.

 **Note:** If you are asked for permissions to access your microphone audio, camera pictures, device's location etc., click **OK**, **Allow** or **Yes**, as necessary.

4. Click the **Call** button to start the call.

 **Note:** When you are in an active call, the **Main Menu** bar expands to reveal additional icons and a **Bottom toolbar** appears with advanced functions.

 **Tip:** Consider adding a bookmark in your browser for the **Web App** domain to speed up the login process in the future.



## 1.4. Login

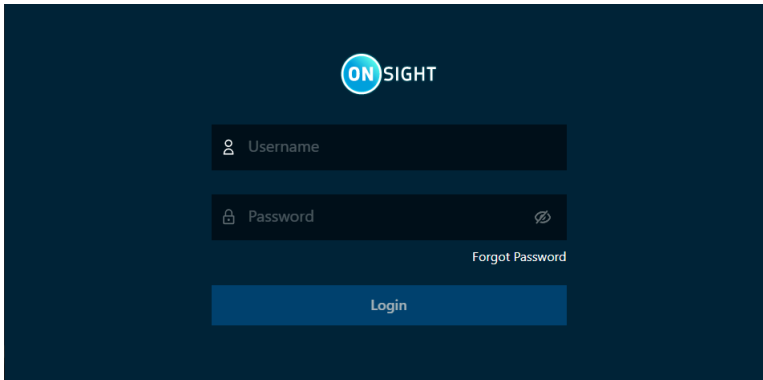


Figure 1-7 Login Screen

Launch the Chrome web browser and navigate to: <https://connect.onsight.librestream.com/login>. To login, you need a **Username** and **Password**. If you already have a username and password, enter your information, and select **Login**.

If you have forgotten your OnSight Connect password, then click the **Forgot Password** link to receive an email with a temporary Password.

**Tip:** Click the **Password** (Hidden) icon. The **Password** icon updates to become (Visible) and displays text.

## 1.5. Logout

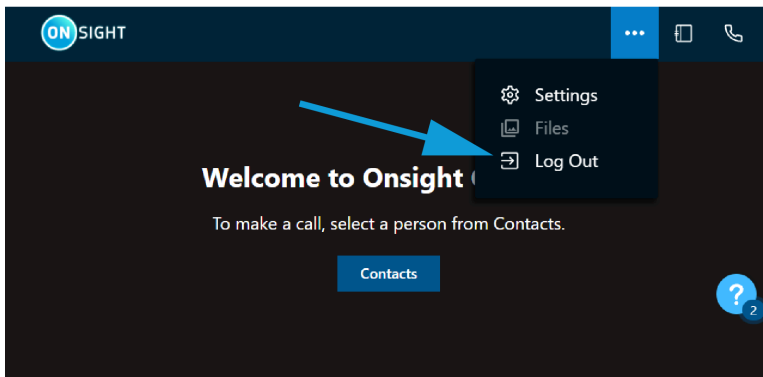


Figure 1-8 Log Out from OnSight Connect

To logout, click the **More Actions** icon and select **Logout** from the drop-down menu that appears.

## 1.6. Supported Languages

OnSight Connect supports the following languages: English, French, Chinese, German, Italian, Portuguese (Portugal and Brazil), Swedish, Russian, and Korean.



## 2. ONSIGHT CONNECT FOR WEB USER INTERFACE

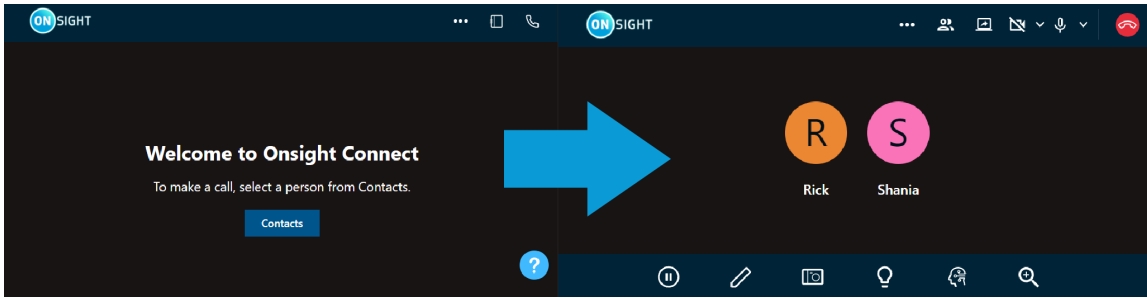


Figure 2-1 User Interface on Login / User Interface when in a Call








The OnSight Web App user Interface is comprised of the following key components:

1. The **Main Menu** bar includes the **More Actions** , **Contacts**  and **Call History**  functions.

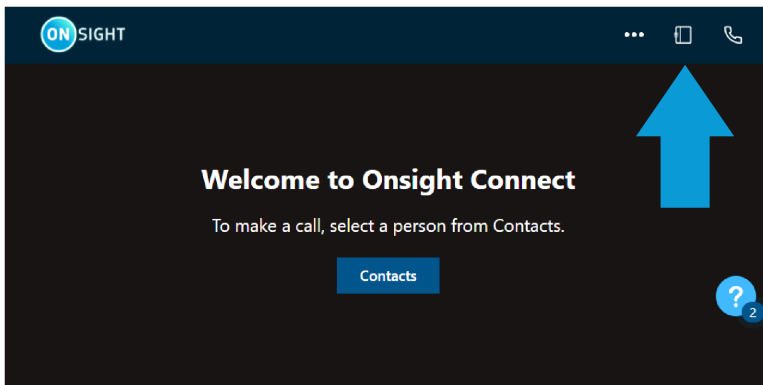


**Note:** When a call is active, the **Main Menu** bar expands to include additional functionality.




2. The **Collaboration Window** — Where video and image content are shared.

3. The **Bottom Toolbar** appears only when a call is active and includes: **Pause**  / **Play**  functions, **Annotation** , **Camera**  image capture functions, **Lighting** , OnSight's **Translator** , and **Zoom**  capability.

### 2.1. Main Menu



The **Main Menu** bar includes the following functions:

- **More Actions**  — Click to access application **Settings**, **Files**, and **Logout** (Exit).
- **Contacts**  — Click to access and call **Contacts**, and **Add New Contacts**, as necessary .
- **Call History**  — Click to access a log that contains **Call History** information.



**Note:** When a call is active, the **Main Menu** bar expands to include additional functionality.



**Tip:** Hover your mouse or finger over the small **Information**  symbol beside each icon to reveal its tool tip.

**Related information**

[Menu \(on page 13\)](#)

## 2.1.1. Menu

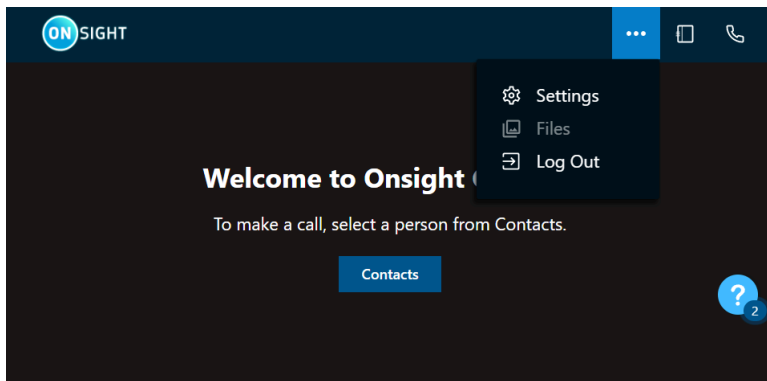





Figure 2-3 Settings

Click **More Actions**  to enable the user to:

1. Access **Settings**  — Click to access application settings that affect **My Profile, General, Calls, Video Quality, and Bandwidth Control** .
2. Access **Files**  — Click to access images and recordings
3. **Logout**  (Exit) the application.

### 2.1.1.1. Settings

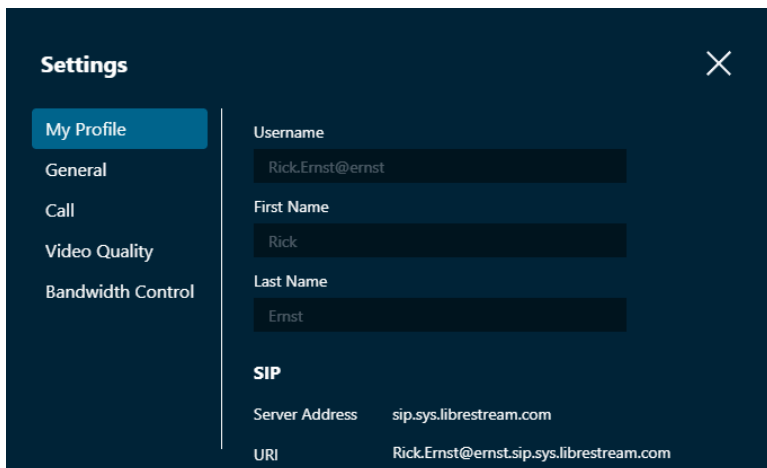





Figure 2-4 Settings

Settings are typically configured by your OnSight Connect System administrator. A user can view their settings by clicking the **More Actions**  icon and selecting **Settings**  categories can include:

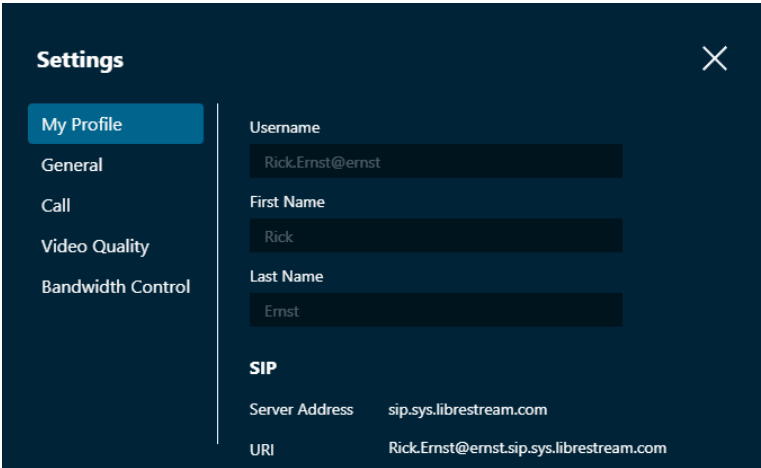
- **My Profile**
- **General**
- **Calls**
- **Video Quality**
- **Bandwidth Control**

 **Note:** The settings that display here can be controlled by your Onsight Platform Manager system administrator.

## Related information

[Menu \(on page 13\)](#)

### 2.1.1.2. My Profile




The screenshot shows a dark-themed 'Settings' dialog box with a close button (X) in the top right corner. On the left is a sidebar menu with options: 'My Profile' (highlighted in blue), 'General', 'Call', 'Video Quality', and 'Bandwidth Control'. The main content area is divided into sections: 'Username' with the value 'Rick.Ernst@ernst', 'First Name' with 'Rick', and 'Last Name' with 'Ernst'. Below these is a section titled 'SIP' containing 'Server Address' (sip.sys.librestream.com) and 'URI' (Rick.Ernst@ernst.sip.sys.librestream.com).

**Figure 2-5 Access My Profile Settings**

In **Settings** click **My Profile** to access information that includes saved login parameters and [Session Initiation Protocol \(SIP\)](#) information. For example,

- **Username**
- **First Name**
- **Last Name**
- **SIP Server Address**
- **SIP URI**

 **Note:** These settings enable you to login automatically using Onsight. If these values are deleted, it will force the user to manually enter this information again.

## Related information

[Menu \(on page 13\)](#)

### 2.1.1.3. General Settings

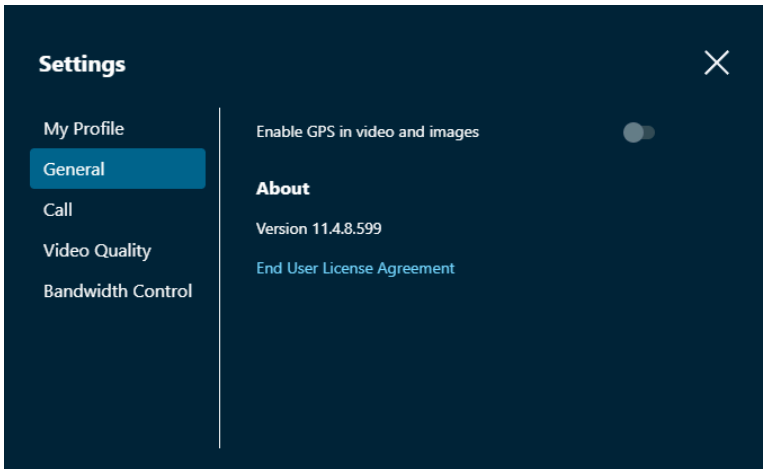


Figure 2-6 Access General Settings

In **Settings**, select **General** to access information about the application, version, build number and modify parameters that save location information. Specifically, **General** settings can:

- **Enable GPS in video and images** — Enable this option to record Global Positioning System (GPS) information as metadata for all captured videos and images
- Access the application **Version** and **Build** information
- Access the End User License Agreement (EULA)

#### Related information

[Menu \(on page 13\)](#)

### 2.1.1.4. Call Settings

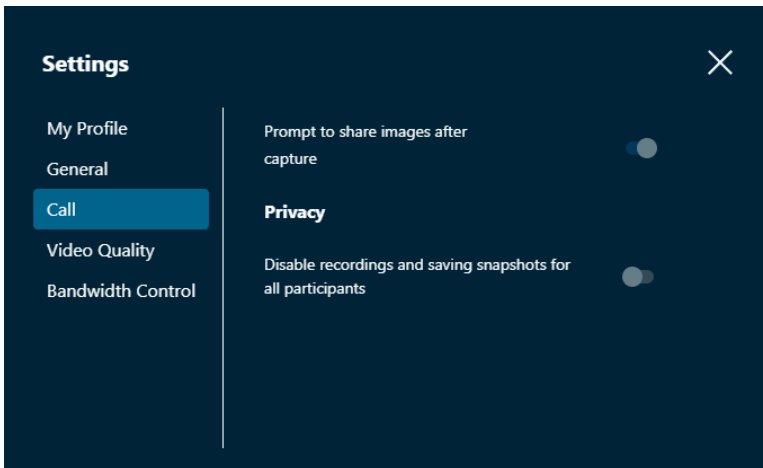


Figure 2-7 Call Settings

In **Settings**, select **Call** to control privacy settings that affect image sharing, and saving recordings and images. Specifically, calls settings can:

- **Prompt to share images after capture** — Enable this option to provide a prompt asking the user to share images with other participants on the call.
- **Disable recordings and saving snapshots for all participants** — Enable this option to prevent images and recordings from being shared with all participants.

#### Related information

[Bottom Toolbar Call Functions \(on page 21\)](#)

## 2.1.1.5. Video Quality Settings

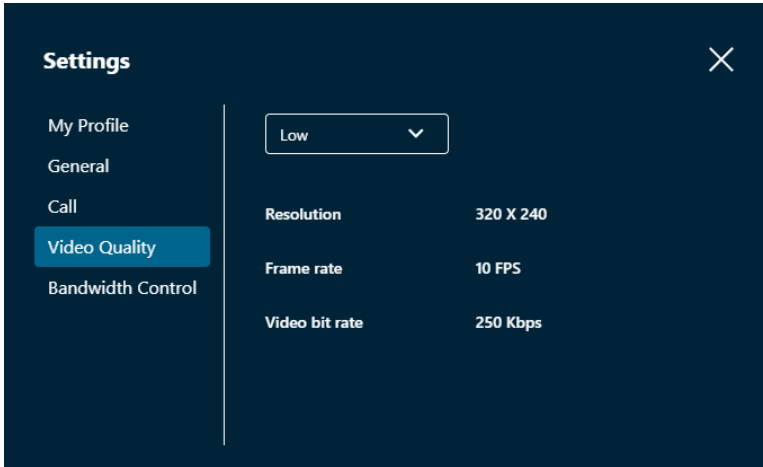



Figure 2-8 Access Video Quality Settings

In **Settings**, select **Video Quality** to enable the user to adjust video quality settings using a drop-down menu. Options include:

- **Low** — Use low quality when internet speed is slow and/or cell coverage is weak.
- **Medium** — Medium is set as a middle range between high and low.
- **High** — Use high quality when internet speed is fast and/or cell coverage is robust.

 **Note:** When an option is selected from the drop-down menu, the parameters for *Resolution*, **Frame rate**(*Frames per Second (FPS)*), and *Video Bit Rate* update accordingly.

### Related information

[Menu \(on page 13\)](#)

## 2.1.1.6. Bandwidth Control



Figure 2-9 Access Bandwidth Control Settings

In **Settings**, select **Bandwidth Control** to enable the user to access and adjust the capacity for a network to transmit data (*Bandwidth*) and enable the user to adjust the *Maximum Bit Rate* using a horizontal slider.

### Related information

[Menu \(on page 13\)](#)



## 2.1.2. Contacts

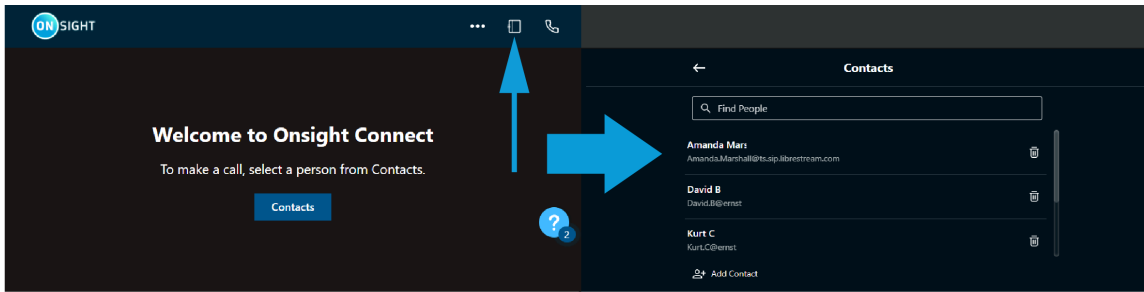






Figure 2-10 Access Contacts

Click **Contacts**  from the **Main Menu** bar to access your contact list.

 **Tip:** From the Welcome screen, you can also click the **Contacts** button.

In **Contacts**, a user can:

- **Make a call** — Select a name within the list to call a contact.
- **Delete a contact** — Click the **Delete**  icon to remove a name from the contact list.
- **Add a contact** — Click the **Add Contact**  icon to add a person to the contact list.
- **Search for a contact name** — Enter text within the **Search**  field to **Find People** within your organization.

## 2.1.3. Call History

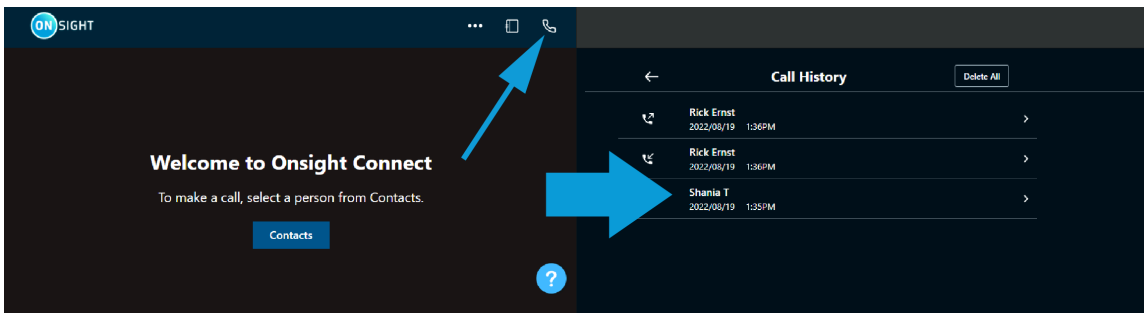








Figure 2-11 Call History

Click **Call History**  from the main menu to access your contact list.

In **Call History**, a user can display a list of previous calls and access call history functions that include:

- **Initiate a new call** — Click the **Incoming Call**  or **Outgoing Call**  icons next to the contact's name to start a new call with the contact.
- **View call properties** — Click the **Right Chevron**  to view/edit call parameters that include **Summary**, **Participant**, and call **Properties** information..
- **Delete All Log entries** — Click the **Delete All** button to clear all log entries for calls.
- **Return to the previous screen** — Click the **Back**  icon to return to the previous screen.

 **Note:** Calls are sorted by **Date** and **Time** and display the contact's name.

## 2.1.4. Resource Center

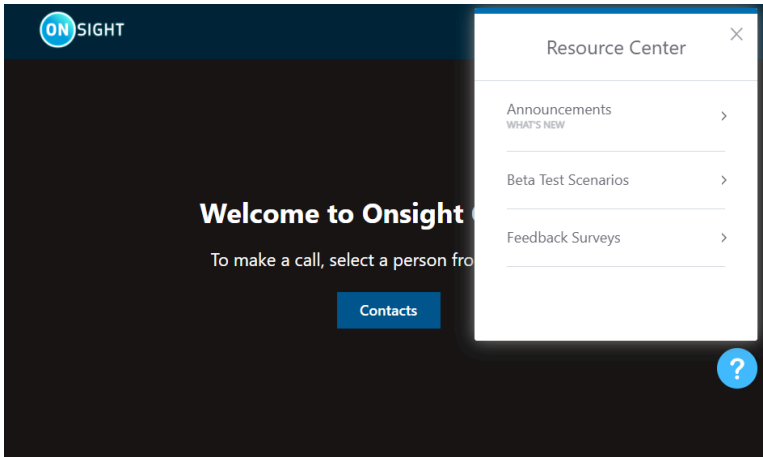



Figure 2-12 Access the Resource Center



Click the **Resource Center** icon in the bottom-right corner of the screen to access product information, test scenarios and surveys. The **Resource Center** enables you to access:

- **Announcements**
- **Beta Test Scenarios**
- **Feedback Surveys**
- **Knowledge base (Help)** — Online "User Guides", and "How To" get started documents.

 **Tip:** If a number appears within the **Resource Center**, then there a number of new product announcements available.

### Related information

[Menu \(on page 13\)](#)

## 2.2. Main Menu Active Call Functions

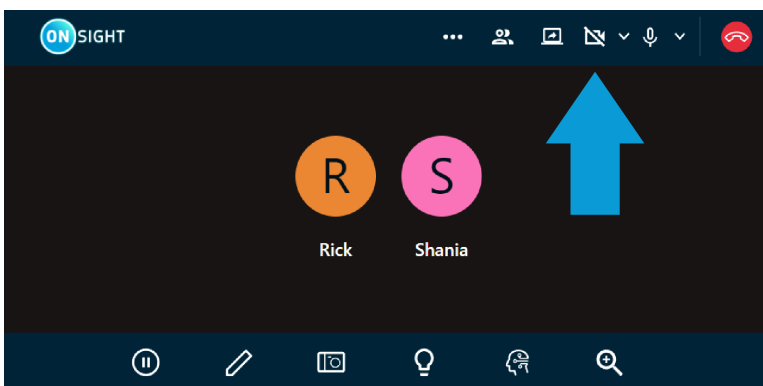











Figure 2-13 Expanded Main Menu Bar

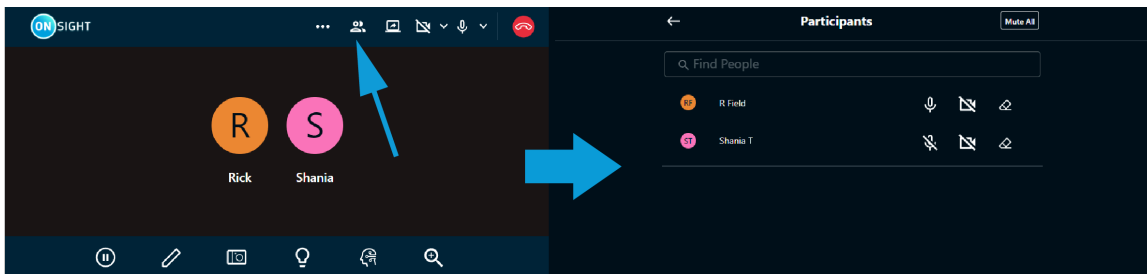
When a call is active, the **Main Menu** bar expands to include:

- **Participants**  — Click to display a list of all callers participating in the active call.
- **Sharing**  — Click to enable participants to see your screen.
- **Video camera** can be **Video Off**  or **Video On**  — Click to switch video On/Off. Use the **Drop-down menu**  to access additional cameras on your device.
- **The microphone state** — Click the **Microphone**  to mute or **Microphone Off/Mute**  to turn the microphone On. Use the **Drop-down menu**  to access additional audio options for your device.
- **Hang up**  — Click to exit the active call.


#### Related information







[Menu \(on page 13\)](#)

### 2.2.1. Participants



**Figure 2-14 Access Participants**

Click the **Participants**  icon from the **Main Menu** bar to display a list of all callers participating in the active call. Each caller is identified by an icon and by name. Drag the scroll bar up or down to navigate the contact list. Access additional participant functions that include:

- **Mute All** — Click the **Mute All** button to disable audio for all call participants.
- **Find People** — Click within the search field and enter text to search for a contact name.
- **Mute Audio** — Click the **Microphone**  icon to mute audio for one of the call participants. The icon changes to become **Microphone Off/Mute** .
- **Turn Video Sharing On** — Click the **Video Off**  icon to enable video sharing on for one of the call participants. The icon changes to become **Video On**  to indicate that the participant's video is On.
- **Delete all Annotations** — Click the **Delete All Annotations**  icon to remove all annotations created for one of the call participants.
- **Go Back** — Click the **Back**  icon to return to the previous screen.

#### Related information

[Main Menu Active Call Functions \(on page 18\)](#)

## 2.2.2. Screen Sharing

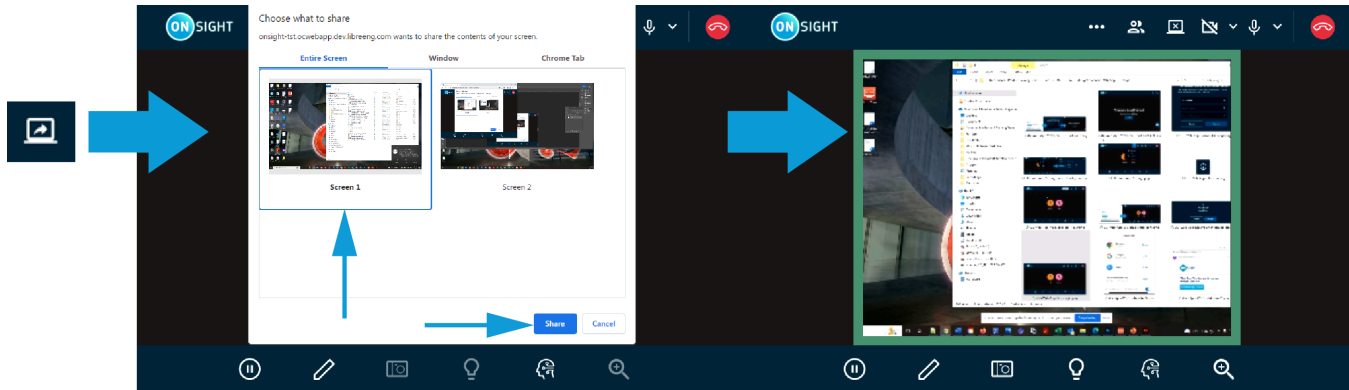





Figure 2-15 Sharing a Screen



Click the **Sharing**  icon from within the **Main Menu** to share a user's desktop screen with participants on a call. A window appears prompting you to **Choose what to share**:

- **Entire Screen** — Share a single display. Select from your list of monitor screens.
- **Window** — Share a single window.
- **Browser Tab** — Share a single web browser tab.

Click **Share** to activate.

All content is displayed within a green rectangle for the **Host**, and an orange rectangle for the participants.

 **Tip:** End the screen sharing session by clicking the **Exit Sharing**  icon.

 **Note:** Screen sharing will only function when initiated by a desktop computer (Windows PC and Macintosh). If the **Sharing** (Disabled)  icon is visible, then this indicates that screen sharing has been disabled within **Client Policy**. If the **Sharing** icon is missing, then screen sharing is not supported for that device.

## 2.2.3. Video Source

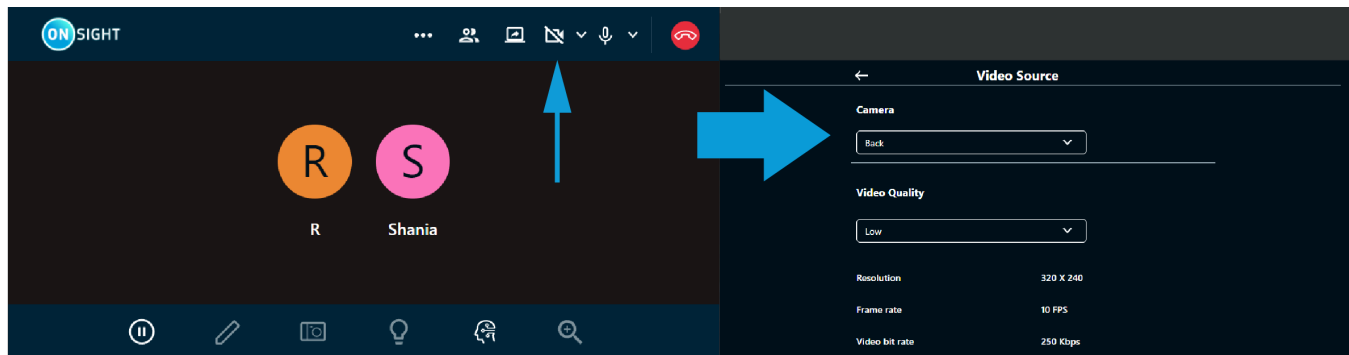






Figure 2-16 Access a Video Source

When an active call starts, the first names and icons for the participants are shown onscreen. By default, video sharing is disabled. To enable video sharing, click the **Video Off**  icon to enable **Video On** . The names and icons are replaced with a live video feed from your device. To disable video sharing, click the **Video On** icon. The icon changes to become **Video Off** . Click the **Drop-down menu**  to access and define your **Video Source** from the **Camera** drop-down list for your device.

## Related information

Main Menu Active Call Functions (on page 18)

### 2.2.4. Microphone

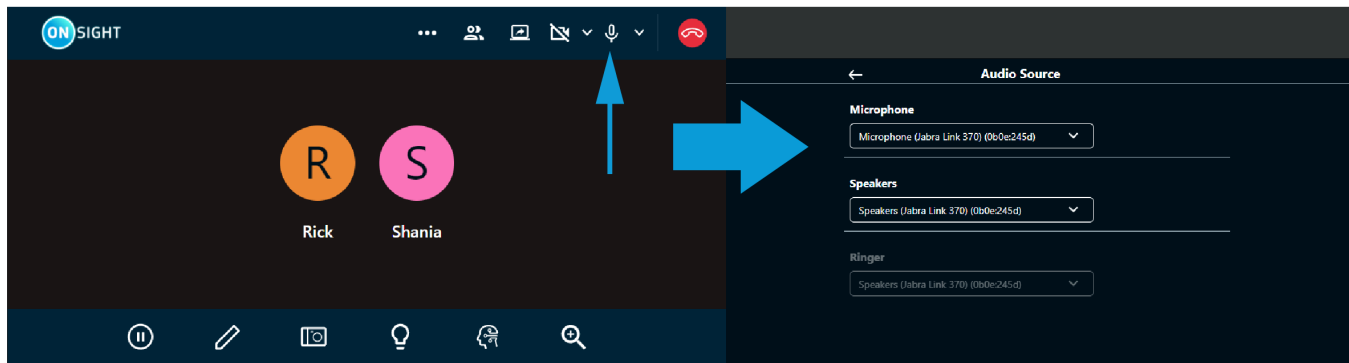



Figure 2-17 Access Microphone Options

Click the **Microphone**  to Mute/Unmute your microphone. Click the **Drop-down menu**  to access and define **Audio Source** options that include **Microphone** and **Speakers** from a drop-down list for your device.

## Related information

Main Menu Active Call Functions (on page 18)

### 2.3. Bottom Toolbar Call Functions

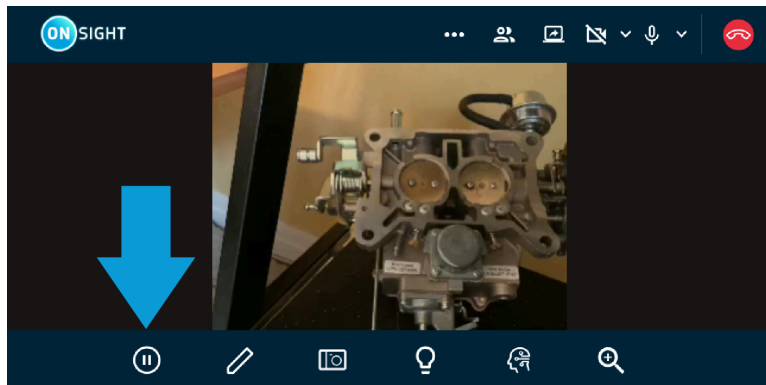










Figure 2-18 Bottom Toolbar

The **Bottom Toolbar** appears only when a call is active. It includes the following key functions:

- **Pause**  — Enables you to stop any video playback in the collaboration window.
- **Play**  — Enables you to play any video within the collaboration window.
- **Annotation**  — Enables Drawing and adding annotations onscreen.
- **Camera**  — Enables image capture at the designated video resolution.



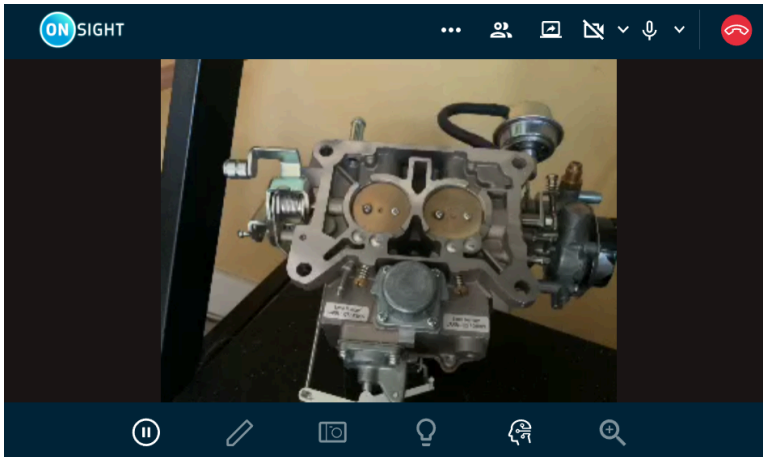
**Tip:** High-resolution image capture can be enabled by accessing the **More Actions**  and selecting **Settings** > **Video Quality** > **High** option.

- **Lighting**  — Enables/Disables the camera's flash lighting as a light source.
- **Translator**  — Enables Onsite Translator for *Natural Language Processing (NLP)* and translation of language as captions within the viewfinder.
- **Zoom**  — Increase/Decrease magnification by zooming in/out.





**Related information**

[Menu \(on page 13\)](#)

### 2.3.1. Pause / Play



**Figure 2-19 Play/Pause**

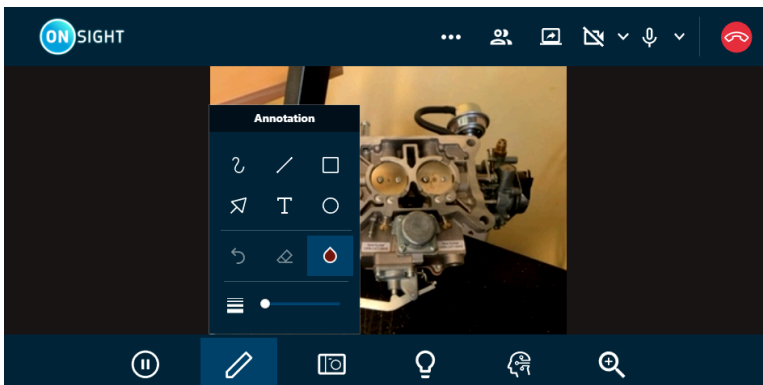
When a user is sharing media with other participants, click the **Pause**  icon within the bottom toolbar to stop sharing or **Play**  to resume live video sharing. When you click **Pause**, the symbol changes to **Play** . Similarly, when you click **Play**, the symbol changes to **Pause** .

**i Tip:** Consider pausing the video when you are moving between locations, or you want to discuss and annotate on a specific visual.

**Related information**


[Bottom Toolbar Call Functions \(on page 21\)](#)











### 2.3.2. Annotation




**Figure 2-20 Accessing Annotation Options [Update Image to display All Annotation Tools]**

Annotation tools enable you to annotate and draw on top of an image or video with your finger, mouse, or stylus. Click the **Annotation**

 icon to access additional drawing tools that include:

- **Freehand**  — Enables you to sketch and draw irregular lines.
- **Line**  — Enables you to draw straight lines.
- **Rectangle**  — Enables you to draw rectangles.
- **Arrow**  — Enables you to add directional arrows.
- **Text**  — Enables you to add text labels.
- **Ellipse**  — Enables you to draw ellipses and circles.
- **Undo**  — Enables you to undo the last annotation.
- **Erase All**  — Enables you to erase all annotations.
- **Color**  — Enables you to define a single color for your annotations.
- **Stroke**  — Enables you to apply a line width to all annotations by clicking and dragging the slider.

 **Tip:** Consider pausing the video before you annotate onscreen.

### Related information

[Bottom Toolbar Call Functions \(on page 21\)](#)

## 2.3.3. Camera

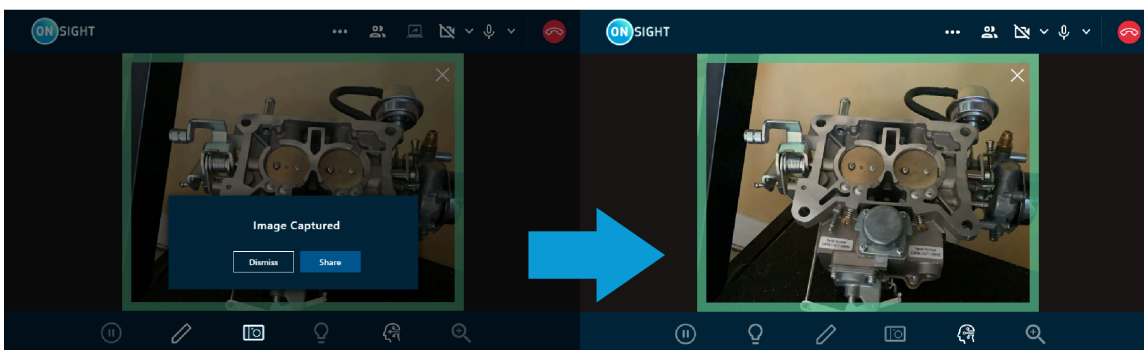





Figure 2-21 Image Capture

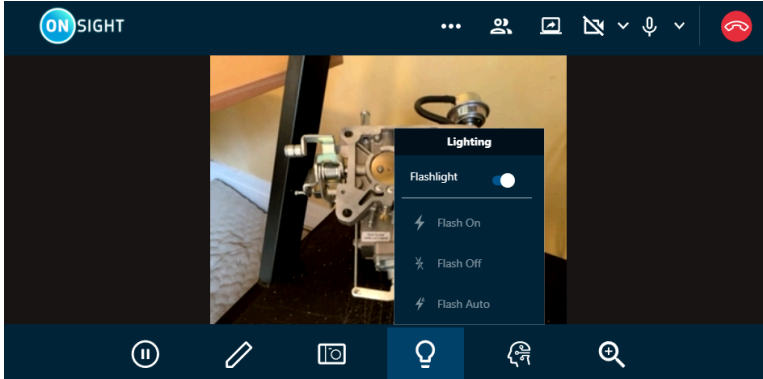
Click the **Camera**  icon to take pictures using the device that is sharing the live video source. All pictures are saved as *Joint Photographic Experts Group (JPEG)* images. A prompt will appear asking for permission to:

- **Dismiss** — This option will not share the image with other participants.
- **Share** — Enables you to share the image with all participants on the call.


Thereafter, the image capture will appear with a green border outline and the image capture can be located by clicking the **Menu**  and selecting **Files** .


**Related information**  
[Bottom Toolbar Call Functions \(on page 21\)](#)

### 2.3.4. Lighting

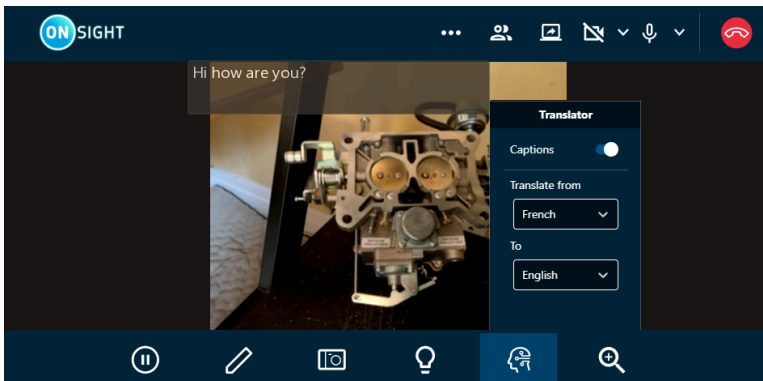


**Figure 2-22 Accessing Lighting Options**

Click **Lighting**  to improve lighting conditions during a call. Lighting options can vary depending on the device. When a user is sharing, viewing, or recording video using a mobile device or tablet, then can typically turn the flash light **On** or **Off**. Additional options for pictures include **Flash** (On), **Auto** (Automatic Flash) when required in low lighting conditions and **No Flash** (Off).

 **Note:** Typically, there is no flash option with most OnSight devices.


### 2.3.5. OnSight Translator



**Figure 2-23 OnSight Translator Options**

**OnSight Translator** enables OnSight to perform real-time speech-to-text translations and displays them as captions in the collaboration window. OnSight Translator uses *NLP Artificial Intelligence (AI)* services. OnSight Translator enables you to control:

- **Captions:** Enables speech to text to display within the collaboration window — Conversation audio is translated from the source language to the destination language you define
- **Translate from** (Language): Enables you to define the source language you are hearing
- **To** (Language): Enables you to define the destination language to translate to

 **Note:** The OnSight Translation services are managed by your OnSight Platform Manager administrator through the Artificial Intelligence (AI) settings for your domain. Your administrator can enable the OnSight Translator for groups or individual OnSight Connect users through client policy. Librestream can work with you to develop a trained NLP model that includes terminology specific to your use case and company.



## Related information

[Bottom Toolbar Call Functions \(on page 21\)](#)

### 2.3.6. Zoom

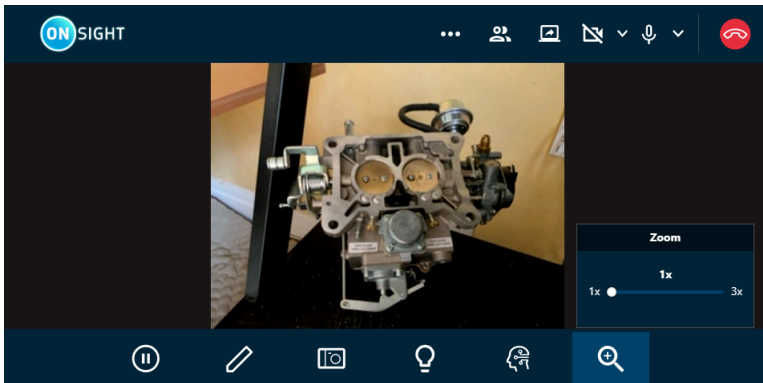




Figure 2-24 Accessing Zoom Options

You can increase the level of magnification by accessing the digital zoom function by clicking the **Zoom**  icon within the **Bottom Toolbar** and dragging the slider to increase magnification. During a call, all participants will see the effects of the zoom. If you are viewing video from another OnSight participant, you can remotely zoom in using their camera.

 **Tip:** On a PC, you can right-click with a mouse and drag to **Pan** (Move) a zoomed video image.

#### Mobile Zoom Features

On a mobile device (Android, iOS), you can also:

- **Zoom out** by pinching and dragging two fingers together onscreen.
- **Zoom in** by pinching and dragging two fingers further apart onscreen.
- **Pan** (Move) a zoomed video/image by dragging with two fingers.

## Related information

[Bottom Toolbar Call Functions \(on page 21\)](#)



# Appendices

## Appendix: Platform and Browser Support

Table 3-1 Supported Platforms & Browsers

Tested Device	OS	Browser
Windows	Windows 10/11	<ul style="list-style-type: none"><li>• Chrome 95+</li><li>• MS-Edge 95+</li><li>• Firefox 95+</li></ul>
Mac	MacOS BigSur 11.3	<ul style="list-style-type: none"><li>• Safari 14.1</li></ul>
	MacOS Catalina 10.15.7	<ul style="list-style-type: none"><li>• Safari 15.1</li><li>• Chrome 98+</li></ul>
iPad	iPadOS 15.2	<ul style="list-style-type: none"><li>• Safari 15.2</li><li>• Chrome 98+</li></ul>
iPhone	iOS 14.7.1	<ul style="list-style-type: none"><li>• Safari 14</li><li>• Chrome 98+</li></ul>
Samsung S9	Android 10	<ul style="list-style-type: none"><li>• Chrome 95+</li></ul>
Samsung Tab S7	Android 11	<ul style="list-style-type: none"><li>• Chrome 94+</li></ul>

# Glossary

## Artificial Intelligence

Artificial Intelligence, is intelligence demonstrated by machines, unlike the natural intelligence displayed by humans and animals, which involves consciousness and emotionality.

Artificial Intelligence (AI)

**AI**

## Bandwidth

Expressed in bits per second (bps), bandwidth is the capacity of a wired or wireless network to transmit data.

## Frames per Second

The rate at which consecutive images (frames) appears on a video screen or in a video stream.

Frames per Second (FPS)

**FPS**

## Joint Photographic Experts Group

A Joint Photographic Experts Group (JPEG) is a standard digital image file format for digital photography that uses lossy compression to keep file sizes smaller and more efficient.

Joint Photographic Experts Group (JPEG)

**JPEG**

## Maximum Bit Rate

A parameter setting within a Media Configuration which sets the maximum amount of bandwidth allocated for a specific media configuration selection.

## Natural Language Processing

Natural Language Processing (NLP) is a service option for Onsite Connect that provides real-time translated captions in the Viewer during a call or during the playback of recordings.

Natural Language Processing (NLP)

**NLP**

## Resolution

The number of pixels in a digital image, usually stated in width x height. The detail and clarity of a video stream is increased with a higher resolution. Higher resolution generates more image data and consumes higher network bandwidth.

## Session Initiation Protocol

Session Initiation Protocol (SIP) is the underlying call control protocol that connects all Onsite Connect sessions. Each Onsite Connect user will have a SIP account automatically assigned to them. This section describes the SIP Settings for all users.

Session Initiation Protocol (SIP)

### SIP

## Video Bit Rate

A parameter setting within a Media Configuration which sets the total amount of bandwidth allocated for video.

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