

ONSIGHT CONNECT

SCREEN SHARING (FOR PRO AND ENTERPRISE CUSTOMERS)

This document addresses how to screen share within an Onsight call. Screen sharing capability enables a user to share any window or screen with participants on the call.

NOTE: Screen Sharing is only available using a Windows Personal Computer (PC). This means that a PC user must be leading the session.

The Screen Share button is only active during a call.

NOTE: Check to see that the Camera icon (Top-right Toolbar) is enabled. If the camera is disabled, then the collaboration window will appear as a black window for the customer, until screen sharing is enabled for one of the participants.

OVERVIEW:

- Select the **ON** button to begin sharing
- Select Video Source and select Screen.
- Share your display
- Cycle the Onsight Connect application to the forefront
- Start collaborating

Starting a Screen Share using a Windows (PC)

- 1. Start an Onsight Connect call.
- 2. Using a Windows device, select the **ON** button to begin sharing. The **On** button changes color to blue.
- 3. Click the **Video Source** icon (Bottom Toolbar) and select **Screen** to share.

TIP: Please inform all guest users to wait several seconds for content to be shared on their device.







4. Next, select **Share your display** from the **Share your window** drop-down menu and click **OK**.

NOTE: Selecting the **Share your window** option, will not enable you to view the Onsight Connect application, however it will enable you to share a single window.

TIP: Selecting the option **Share your display** is the only option that will enable you to display the full Onsight Connect application and any application on your display.

- 5. Now, any content on your display will appear with a small Onsight Connect toolbar visible in the top-left corner of the screen. To bring the Onsight Connect application to the forefront, press ALT + TAB from your keyboard and continue cycling till you can select the Onsight Connect application.
- 6. Now your entire display will show within the collaboration window for your participants. Your Onsight application is transparent and never seen.

NOTE: The Onsight Connect application that frames the displayed content will ALWAYS be your Onsight Connect application. Participants will ALWAYS see their application, not yours. The content that displays is what is shared.

- 7. Now that you are sharing your screen, consider:
 - Starting and pausing Video Sharing as necessary.
 - Capturing photographs and recording video

This completes the procedure.





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4

