

HOW TO:



ONSIGHT CONNECT USE ONSIGHT OFFLINE

Offline Mode allows you to save video or images without being in an Onsight call, to be shared later, or to save to build a Knowledge Base or as part of a work flow.

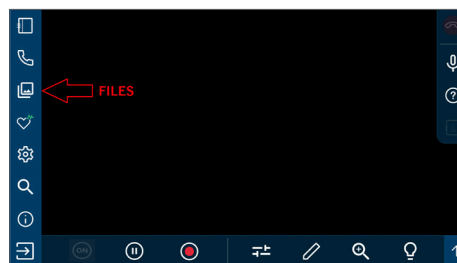
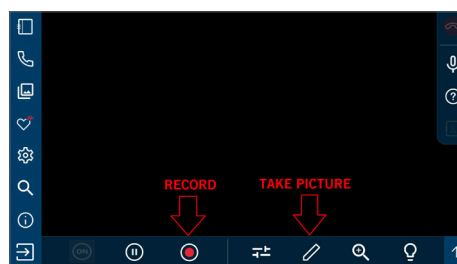
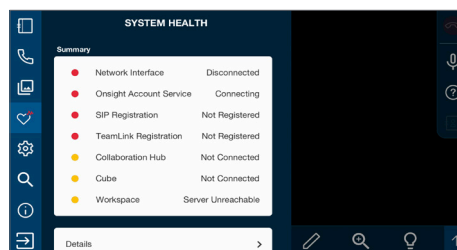
In order to use Offline Mode you must have logged into Onsight Connect in the last 30 days on the device you are currently using. Onsight will remember you are a valid user and allow you to login even though there's no network connection.

Use Onsight Connect Offline Mode when your host device cannot connect to a network or has a very weak Wi-Fi or cellular network signal.

- › Offline Mode is required when System Health indicates Network Interface and Onsight Account Service status in red; a connection can not be established.

- › In Offline Mode you can record video, audio and capture images and add Telestration. You are able to share your content with a remote expert when a network connection becomes available (also referred to as Deferred Collaboration).

- › All Media is saved on the Files panel of the Dashboard under the My Files tab.



REMEMBER:

- You must have logged into Onsight Connect on your device within the past 30 days with your user account to operate in Offline Mode.
- If you are going to a remote location and you believe you won't have a network connection, log in to Onsight Connect on your current device while you have a network connection to make sure you will be able to use Onsight in Offline Mode.
- Logging into your current device refreshes your authentication allowing you to use Onsight Connect for up to 30 days in Offline mode when you do not have a network connection.

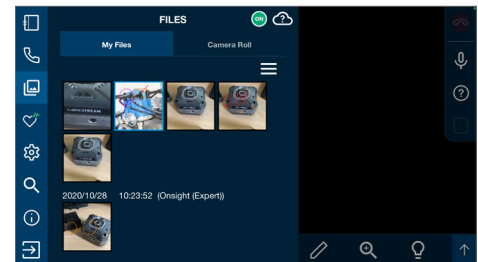
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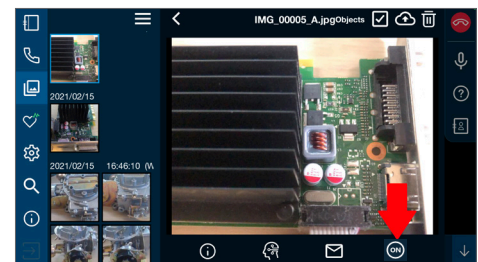
ONSIGHT CONNECT DEFERRED COLLABORATION

Deferred Collaboration is a method to share previously captured images or video with participants in an Onsight call.

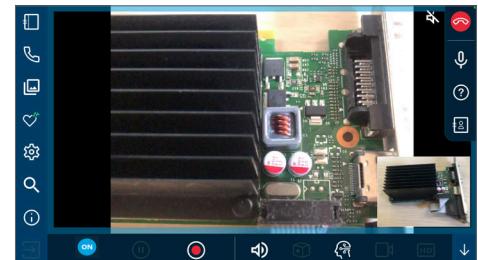
- › Once you have established an Onsight call, you can share previously captured images or video from the Files - My Files tab.



- › Select the image or recording and press the Share Video button to share it in the Viewer.



- › The image or recording will be shared with your call participant.



REMEMBER:

- You are now sharing live video as well as the recorded video or image.
- Recorded Audio will also play when sharing a recording. You may wish to mute the recorded audio by going to the Audio button and pressing "Playback Audio".
- You may record, capture images and telestrate on any shared content during a call. Once the call is complete you can access go to Files to access your new content".

