

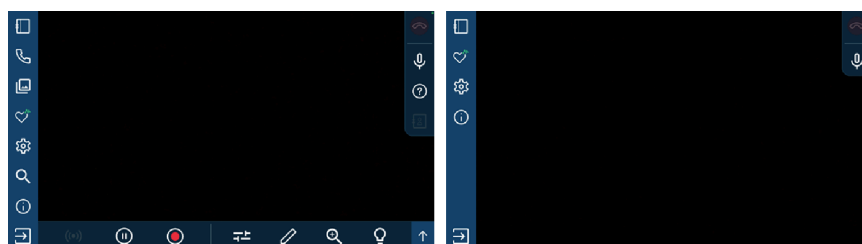
# ONSIGHT HOW TO:

## First-time Guest User Tips

### Overview

This document is for a first-time user who will be required to join an Onsight Connect session for the first time as a guest.

- i Tip:** The session should be hosted by a team lead using a Windows Personal Computer (PC). Guest invites can be sent out using two modes: **Expert** (Experienced Onsight Connect user) or **Field** (Limited Onsight Connect experience).



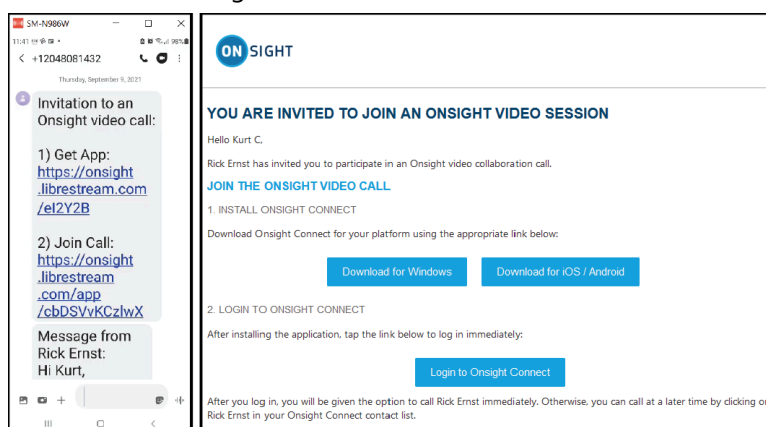
In order for you to join an Onsight Connect call, you will need to:

- Receive a Guest Invite
- Download the software
- Join the session


### Joining an Onsight Call as a Guest

In this task, you will download the Onsight Connect software and join a call as a guest.


1. Your colleague (Inviter) will prepare a Guest invite.
2. You will receive a Guest Invite from your colleague as a:
  - Text Message invite
  - Email Message invite



3. Select the first link in the invite to download the application (**Get App**). Select from:
  - **Download for Windows**
  - **Download for iOS** (Apple Store)/**Android** (Google Play Store)

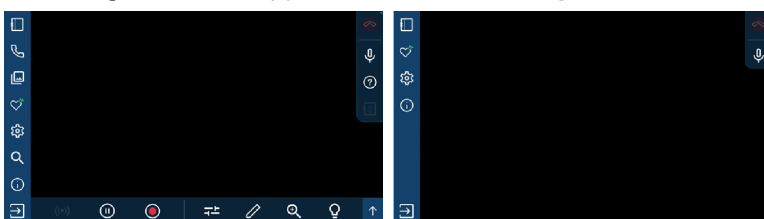
 **Note:** Onsight Connect can also run on a PC, and smart glasses, enabling hands-free use. You may be able to skip downloading the software if you have previously installed Onsight Connect on your device.



4. Once the software is installed, return to the Short Message Service (SMS) text or email invite, and click the second link to **Login (Join Call)**.
5. When Onsight launches, it will login automatically. If you are asked for permissions to access your microphone audio, camera pictures, device's location etc. Click **OK, Allow** or **Yes**, as necessary.

 **Note:** For mobile devices, you can also modify these permissions after the installation. For **Android** — Tap **Settings > Apps > Onsight** and enable **Privacy** settings for **Notifications** and **Permissions**. For **iOS** — Tap **Settings > Onsight** and allow Onsight to access **Notifications** and **Permissions** as required.

If your IT department or manager has locked down these settings for your device, you will need to contact them to enable these settings for you.

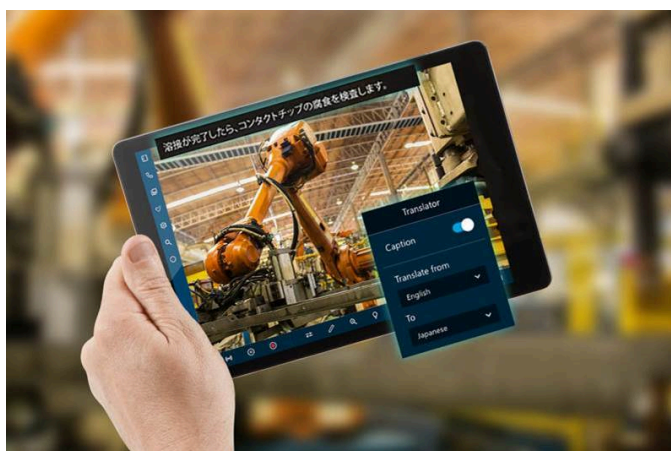
6. The Onsight Connect application launches in **Expert Mode** (Left) or **Field Mode** (Right).



 **Tip:** When a guest is operating in **Field Mode** and they are sharing/streaming video content, the **Share Video**  icon will display as a status indicator, next to the red **Hang Up** icon.

7. Your colleague will be able to:
  - Control the camera on your device
  - Start and Pause Video Sharing as necessary
  - Capture Photographs and record video from your camera
  - Enable (Turn on) the light for your device if it has one

## Key Features and Benefits



- Multiplatform support: Android, iOS, Windows PC, & Wearable smartglasses
- Support for Deferred Collaboration

- Support for Multiparty calls
- Support for Guest Users outside your organization
- Support for Low bandwidth video resolutions in remote locations
- Capture Video at multiple resolutions including High Definition
- High Resolution Photos
- Natural Language Processing (NLP) using Onsite Translator

## Related information

## Support

## Just-in-Time Training Materials

## Notes:

[illegible]