

HOW TO: Add New Contacts for Wearables

Overview



Figure 1. RealWear HMT Contacts

Onsight Connect provides secure video collaboration for you and your colleagues, suppliers and customers.

Users working with Wearable devices (RealWear HMTs, Vuzix, Iristick etc.) are unable to add contacts because they operate in **Field Mode**. Field mode was designed for users with limited **Onsight Connect** experience and has several limitations. There are two methods for adding contacts for wearable Users:

- As an Administrator for a wearable user.
- As a Standard User for your own account.

Add New Contacts for Wearables as an Admin

			Global Directory	×
ON SIGHT PLATFORM MANAGER USERS EXTERNAL CO	ITACTS SETTINGS STATISTICS AND EVENTS	CUSTOM MESSAGES		Global Directory:
EDIT USER: DAVID B			Name	Address
IDENTIFICATION SIP GROUP MEMBERSHIP PERSONAL CONTACTS CLI	INT POLICY CLIENT PERMISSIONS STATISTICS	EVENTS	Igorkski Kapusta	Igorkski@ernst.sip.sys.librestream.c
			Rick Ernst	Rick.Ernst@ernst.sip.sys.librestream
PERSONAL CONTACTS			Rick Field	Rick.Field@ernst.sip.sys.librestream
🕫 New 🗙 🛄 Global Directory 🍄 Refresh		Rob Ratchetts	Rob.Ratchetts@ernst.sip.sys.librest	
Name Address	Address 2		Shania T	Shania.T@ernst.sip.sys.librestream.
David B David.B@ernst.sip.sys.lbrestream.com	tream.com David.B@ernst.sip.sys.librestream.com		Tobey S	Tobey@ernst.sip.sys.librestream.cor 🗸
Rick Ernst Rick.Ernst@ernst.sip.sys.librestream.com	Rick.Ernst@ernst.sip.sys.librestream.com	1		the Contrate Contral

Figure 2. Wearable User Account's Personal Contacts

To add contacts for wearable users, an Onsight Administrator must:

- 1. Login to Onsight Platform Manager (OPM).
- 2. Access a wearable user's account.
- 3. Add contacts to their personal contact list.

Note: Adding contacts from the Global Directory in OPM is the recommended best practice because it enables contacts to be shared across an organization. If you are an Administrator, you can add new contacts to the Global Directory, by logging in to OPM and clicking EXTERNAL CONTACTS > New Contact. Enter a Name and their (SIP) Address and select a Contact List from the drop-down menu, as necessary.

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Administrator — Adding New Contacts to a Wearable Account

Login to OPM and select **USERS** from the main menu.

- In this task, you will add a contact to a wearable user's personal contact list.
 - 1. Within USERS, locate and select a wearable user account within the users list.

RESTREAM						RCK	ERNST TRAI	NING LOGO
	MANAGER		USERS	EXTERNAL CONTACTS	SETTINGS S	TATISTICS AND EVEN	rs custor	W MESSAGES
USERS								
MANAGE USERS								
🍰 New Group 🥢	Al Adve	Expired				Selected	0 Select all rew	s Clear select
All Users (6)	🖧 New User	🗶 Delete 🕴 🍓 Invite External G	vest 🔚 Import 🛛 🔝 Export	🕴 📫 Refresh Nore -				
Standard Users (6) External Guest Users (0)		Name		Emai		Connect Enterprise	Workspace Enterprise	Workspace Contributor
Awating Approval (0)						×	×	
Administrators (3)		& Bob_Phone@ercod		re_@arrst-home.com		×		
License Groups		& David B David B Dernst		re_@errst-home.com		×		
Domain (5) Default user license group		& Kurt C Kurt Cillemst		re_@ernst-home.com		×	×	
Mobile Users (1)		Rick Ernst Rick:Ernst@ernst		Rick.Ernst@Ubrestream.com		×	×	
Velve (0) Volvo NA		Shania T Shania.T@emst		re_@errst-home.com		×	×	
Policy Groups		3 Stev 5 Tobey(Dernst		toby.sadkey@lbrestream.com		×		
Onna (2)								
10 (1)								

Figure 3. USERS

2. The EDIT USER page appears. Click PERSONAL CONTACTS.

ON	SIGHT PLATE	ORM MANAGER	USERS	EXTERN/	AL CONTACT S	SETTINGS	STATISTICS AND EVEN	ITS CUSTOM MESSAGES		
EDIT	USER: DA	VID B								
IDENTIFIC	CATION SIP	GROUP MEMBERSHIP	PERSONAL C	ONTACTS	CLIENT POLICY	CLIENT PE	RMISSIONS STATISTICS	S EVENTS		
PERSON										
So New	🗶 🛄 Global I	Directory 🛸 Refresh								
	Name	Address	Address			Address 2				
	David B	David.B@ernst.si;	David.B@ernst.sip.sys.librestream.com			David.B@ernst.sip.sys.librestream.com				
	Rick Ernst	Rick.Ernst@ernst.	Rick.Ernst@ernst.sip.sys.librestream.com			Rick.Ernst@ernst.sip.sys.librestream.com				

Figure 4. Wearable User Account's Personal Contacts & Global Directory

3. Click the **Global Directory** to access a complete list of contacts within your organization.

Globa	l Directory		×
			Global Directory:
	Name		Address
	Igorkski Kapusta		Igorkski@ernst.sip.sys.librestream.c
	Rick Ernst		Rick.Ernst@ernst.sip.sys.librestream
	Rick Field		Rick.Field@ernst.sip.sys.librestream
	Rob Ratchetts		Rob.Ratchetts@ernst.sip.sys.librest
	Shania T		Shania.T@ernst.sip.sys.librestream.
	Tobey S		Tobey@ernst.sip.sys.librestream.cor 🗸
		Add to Contacts	Cancel

Figure 5. Global Directory

4. Enable the check box next to a user's name and click the **Add to Contacts** button.



🥡 Tip: You can also click the 평 New icon to manually add a contact. However, this method excludes the contact from the global directory and it is only available to that specific user.

5. The next time that the wearable user logs in into their account, all newly added contacts will appear within their contact list.

This completes the procedure.





Add New Contacts for Wearables as a Standard User

LIBRESTREAM	SHANIAT LOGOUT		Global	Directory			×
SIGHT PLATFORM MANAGER	MY PROFILE CONTACTS WORKSPACE TRAINING HELP					Global Directory:	\sim
ONSIGHT PLATFORM MANAGER				Name		Address	
				Igorkski Kapusta		Igorkski@ernst.sip.sys.librestream	.c ^
	TRAINING, DEPLOYMENT AND			Rick Ernst		Rick.Ernst@ernst.sip.sys.librestrea	am
VIEW AND EDITYOUR PERSONAL INFORMATION OR CHANGE YOUR PASSWORD.	ADOPTION (TDA) ACCESS TDAMATERIALS AND VIDEOS.	DA)	Rick Field		Rick.Field@ernst.sip.sys.librestrea	m	
				Rob Ratchetts		Rob.Ratchetts@ernst.sip.sys.libre	st
				Shania T		Shania.T@ernst.sip.sys.librestrear	n.
CONTACTS CONTACT SUPPORT			Tobey S		Tobey@ernst.sip.sys.librestream.c	or 🗸	
	DUTTILUNUS.				Add to Contacts	Cancel	

Figure 6. Wearable User Account's Personal Contacts

To add contacts to your account as a **Standard User**, you must:

- 1. Login to Onsight Platform Manager (OPM).
- 2. Access your **CONTACTS**
- 3. Add contacts to your personal contact list.

Note: Adding contacts from the Global Directory in OPM is the recommended best practice because it enables contacts to be shared across an organization. If you are an Administrator, you can add new contacts to the Global Directory, by logging in to OPM and clicking EXTERNAL CONTACTS > New Contact. Enter a Name and their (SIP) Address and select a Contact List from the drop-down menu, as necessary.

Standard User — Adding New Contacts for Wearables

1. Login to OPM using your Standard Account.



Figure 7. CONTACTS

2. Click CONTACTS. The PERSONAL CONTACTS page appears.

LIBRESTREAM SHANNAT LOCOUT						
	SIGHT PLATFORM N	MANAGER MY PROFILE	CONTACTS	WORKSPACE	TRAINING	HELP
CONT	CONTACTS					
PERSON	PERSONAL CONTACTS					
Rev New	🗶 🛄 Global Directory	/ 🛸 Refresh				
	Name	Address	Address 2			
	David B	David.B@ernst.sip.sys.librestream.com	David.B@ernst.sip.sys.librestream.com		n.com	
	Kurt C	Kurt.C@ernst.sip.sys.librestream.com	Kurt.C@ern	Kurt.C@ernst.sip.sys.librestream.com		
	Rick Ernst	Rick.Ernst@ernst.sip.sys.librestream.com	Rick.Ernst@	ernst.sip.sys.librestre	am.com	



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3. Click the III Global Directory to access a complete list of contacts within your organization.

Global I	Directory		Į
			Global Directory:
	Name		Address
	Igorkski Kapusta		Igorkski@ernst.sip.sys.librestream.c
	Rick Ernst		Rick.Ernst@ernst.sip.sys.librestream
	Rick Field		Rick.Field@ernst.sip.sys.librestream
	Rob Ratchetts		Rob.Ratchetts@ernst.sip.sys.librest
	Shania T		Shania.T@ernst.sip.sys.librestream.
	Tobey S		Tobey@ernst.sip.sys.librestream.cor 🗸
		Add to Contacts	Cancel

Figure 8. Global Directory

4. Enable the check box next to a user's name and click the Add to Contacts button.



Tip: You can also click the **Rew** icon to manually add a contact. However, this method excludes the contact from the global directory and it is only available to that specific user.

5. The next time that the wearable user logs in into their account, all newly added contacts will appear within their contact list.

This completes the procedure.

Notes:

Related information Support Just-in-Time Training Materials Onsight Platform Manager Admin Guide



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