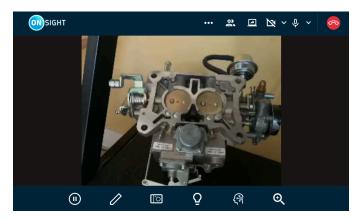


How To: Access the Onsight Web App for Windows (PC/Tablets)

Overview



Onsight Connect provides secure video collaboration for you and your colleagues, suppliers, and customers. **Onsight Connect for the Web** was developed to simplify the setup process for guest users. Specifically, it provides:

- 1. A **Zero-download** experience No download files and installation are required.
- A simplified User Interface (UI) for guests The application has been streamlined to improve ease of use, setup and login for guest users.
- 3. Web browser compatibility for:
 - Windows 10/11 Chrome, MS-Edge, and Firefox
 - Mac /iOS Safari and Chrome
 - Android Chrome

Onsight Connect for Web can support many standard in-call functions including:

- Image Capture & Sharing
- Lighting
- Zoom In/Out
- Annotation (Drawing onscreen)
- Pause/Play Video

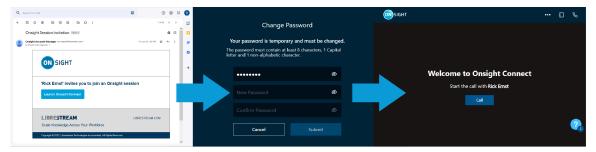


Note: Advanced features such as **Multi-Party Calling** must be initiated by a **Windows host** or **Industrial Android** device (Excludes Wearables) using **Onsight Connect**.



Launching the Web APP

Access Your Welcome Message



When you are allocated an Onsight Guest license, you will receive a **Welcome** message in an email. Click the **Login to Onsight Connect** button to access and join the meeting. You may be prompted to:

- 1. Click the Launch Onsight Connect button. Select the Open this link in your browser, as necessary.
- 2. Select your preferred browser as Chrome, Safari, Firefox, or MS-Edge.



Note: If you have the Onsight Connect application installed for Windows, iOS, or Android, then the application will launch in place of the web app.

3. If prompted, change your password, and re-enter it again within the **Confirm Password** field, as required. Otherwise, the Web app will launch automatically.



Note:

- a. If a custom message appears during login that prompts you to agree to terms and conditions, you must click **OK** to indicate compliance in order to advance.
- b. If you are asked for permission to access your microphone audio, camera pictures, device's location etc., click **OK**, **Allow** or **Yes**, as necessary.
- 4. Click the Call button to start the call.



Note: When you are in an active call, the **Main Menu** bar expands to reveal additional icons and a **Bottom toolbar** appears with advanced functions.



Tip: Consider adding a bookmark in your browser for the **Web App** domain to speed up the login process in the future.

Login

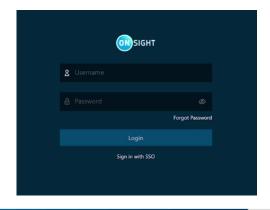
Thereafter, you can login by accessing your bookmark (https://connect.onsight.librestream.com) and entering your **Username** and **Password**.



Tip: Click the **Forgot Password** link to reset your password by following a series of onscreen prompts.



Note: If a custom message appears during login that prompts you to agree to terms





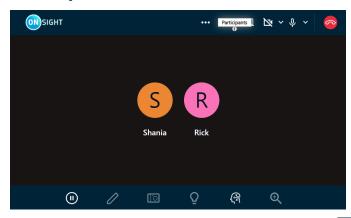
and conditions, you must click **OK** to indicate compliance in order to advance.

Single Sign On

If your organization supports Single Sign On (SSO) via an existing identify provider, then you can click the **Sign in with SSO** link at the bottom to set up your account.

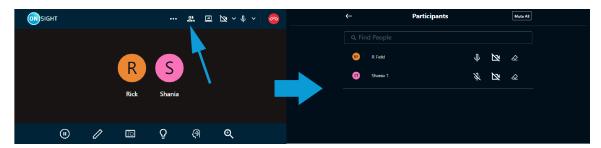
Basic Operations

Tool Tips



Hover your mouse or finger over the small **Information** symbol beside each icon to reveal its tool tip.

Share Video



When you are in an active Onsight call, locate the **Main Menu** bar and click **Participants** to see all participants on a call. Click the **Video Off** icon to enable **Video On** next to the contact's name to immediately share the live video from their camera.



Note: If you try to share video from a participant that has **Remote Video Privacy** settings enabled, then the participant can **Allow** or **Decline** your request to share video.



Add a Contact



Click **Contacts** within the **Main Menu** bar to access your contact list. There are two ways to add a contact:

- 1. Enter the name of the contact within the **Find People** field and click the **Search** icon Select a name to add it to your list.
- 2. Click the **Add Contact** icon to manually add a contact to your list. Enter their **Full Name** and **SIP Address** within the **Address** field and click **Add**.

Make a Call

Access **Contacts** within the from the **Main Menu** bar to view your contact list and select a contact name to initiate a call.

Receive a Call

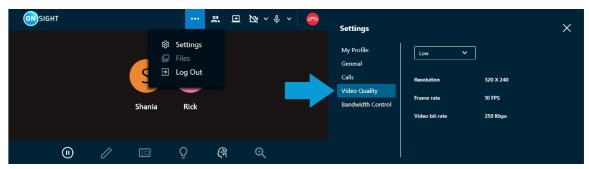


You can also receive calls from your contacts. A message will appear that states [Contact Name] is calling. Click **Decline** to avoid taking the call or **Accept** to engage.

End a Call

Click the **Red Hang up** button within the **Main Menu** bar to exit a call.

Adjust Video Quality



Within the **Main Menu** bar, click the **More Actions** icon and select **Settings** and click **Video Quality**. Select a configuration (**Low, Medium, High** etc.,) from the drop-down menu to modify your video quality and resolution.



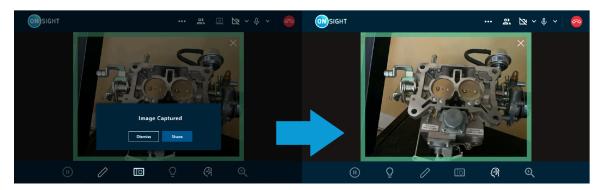
Explore Advanced Features

Annotation Tools



Click the **Annotation** icon to access additional drawing tools. Select an annotation tool to draw on top of an image or video with your finger, mouse, or stylus.

Take and Share a Picture



Click the **Camera** icon to capture photographs. You will be prompted to **Share** the image with all participants on the call. A green bounding box appears around the image when it is being shared with participants.

Screen Sharing

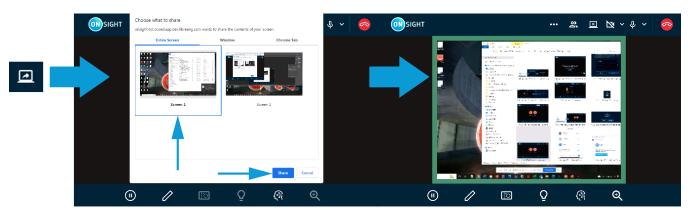


Figure 1. Sharing a Screen

Click the **Sharing** icon from within the **Main Menu** to share a user's desktop screen with participants on a call. A window appears prompting you to **Choose what to share**:



- Entire Screen Share a single display. Select from your list of monitor screens.
- Window Share a single window.
- **Browser Tab** Share a single web browser tab.

Click **Share** to activate.

Αll	content is	displ	layed	within	a green	rectang	e f	or the	Host	, and	l an	orange	rectang	le '	for t	he	particip	ants.
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i	Tip: End the screen sharing session by clicking the Exit Sharing icon	n.
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Note: Screen sharing will only function when initiated by a desktop computer (Windows PC and Macintosh)
If the Sharing (Disabled) icon is visible, then this indicates that screen sharing has been disabled within
Client Policy. If the Sharing icon is missing, then screen sharing is not supported for that device.

Notes:			

Related information

Support Just-in-Time Training Materials