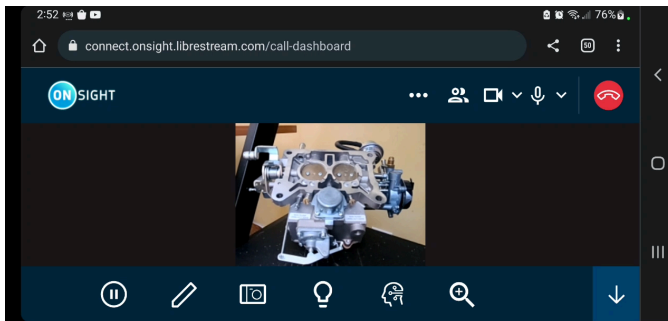


How To: Access the Onsight Web App for Smartphone

Overview



Onsight Connect provides secure video collaboration for you and your colleagues, suppliers, and customers. **Onsight Connect for the Web** was developed to simplify the setup process for guest users. Specifically, it provides:

1. A **Zero-download** experience — No download files and installation are required.
2. A **simplified User Interface (UI) for guests** — The application has been streamlined to improve ease of use, setup and login for guest users.
3. Web browser compatibility for:
 - **Windows 10/11** — Chrome, MS-Edge, and Firefox
 - **Mac /iOS** — Safari and Chrome
 - **Android** — Chrome

Onsight Connect for Web can support many standard in-call functions including:

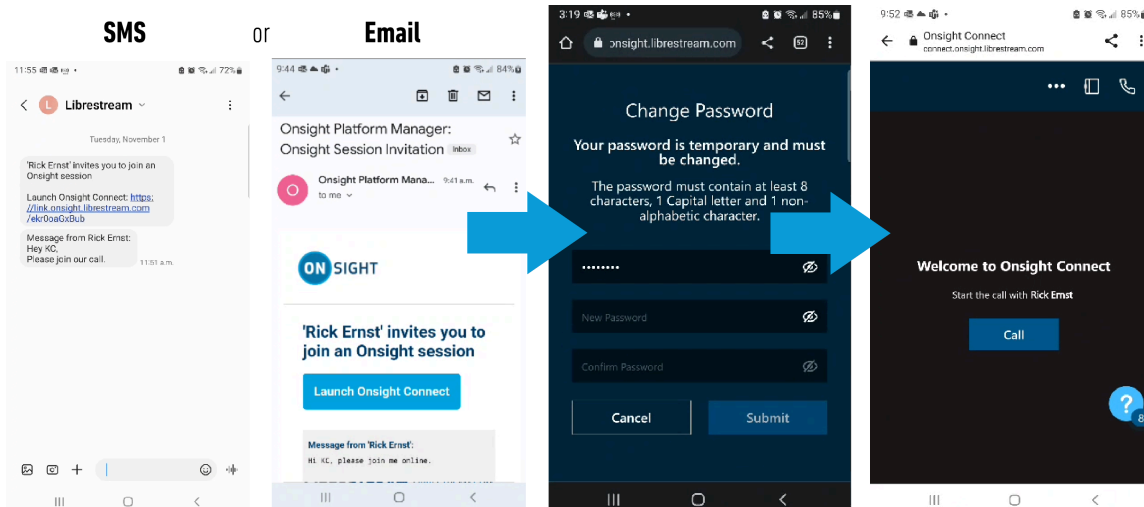
- **Image Capture & Sharing**
- **Lighting**
- **Zoom In/Out**
- **Annotation** (Drawing onscreen)
- **Pause/Play Video**



Note: Advanced features such as **Multi-Party Calling** must be initiated by a **Windows host** or **Industrial Android** device (Excludes Wearables) using **Onsight Connect**.

Launching the Web APP

Access Your Welcome Message



When you are allocated an OnSight Guest license, you will receive a **Welcome** message in an email or text Short Message Service (SMS). Tap the **Login to OnSight Connect** button to access and join the meeting. You may be prompted to:

1. Tap the **Launch OnSight Connect** link or button. Select the **Open this link in your browser**, as necessary.
2. Select your preferred browser as **Chrome, Safari, Firefox, or MS-Edge**.

Note: If you have the OnSight Connect application installed for Windows, iOS, or Android, then the application will launch in place of the web app.

3. If prompted, change your password, and re-enter it again within the **Confirm Password** field, as required. Otherwise, the Web app will launch automatically.

Note:

- a. If a custom message appears during login that prompts you to agree to terms and conditions, you must click **OK** to indicate compliance in order to advance.
- b. If you are asked for permission to access your microphone audio, camera pictures, device's location etc., tap **OK, Allow** or **Yes**, as necessary.

Tip: If the device keyboard takes up too much space onscreen, and if **Auto-rotate** or **Rotation Lock** is enabled, consider changing your device's orientation from landscape to portrait.

4. Tap the **Call** button to start the call.

Note: When you are in an active call, the **Main Menu** bar expands to reveal additional icons and a **Bottom toolbar** appears with advanced functions.

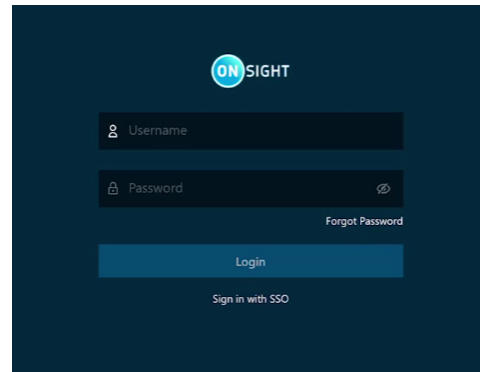
Tip: Consider adding a bookmark in your browser for the **Web App** domain to speed up the login process in the future.

Login

Thereafter, you can login by accessing your bookmark (<https://connect.onsight.librestream.com>) and entering your **Username** and **Password**.

Tip: Tap the **Forgot Password** link to reset your password by following a series of onscreen prompts.

Note: If a custom message appears during login that prompts you to agree to terms and conditions, you must click **OK** to indicate compliance in order to advance.

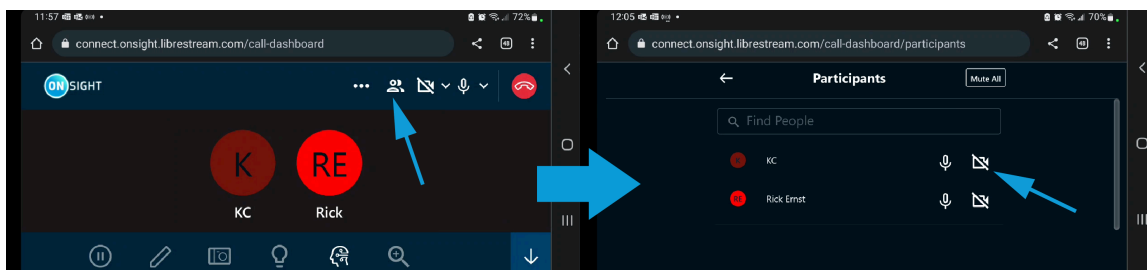





Single Sign On

If your organization supports Single Sign On (SSO) via an existing identify provider, then you can click the **Sign in with SSO** link at the bottom to set up your account.

Basic Operations

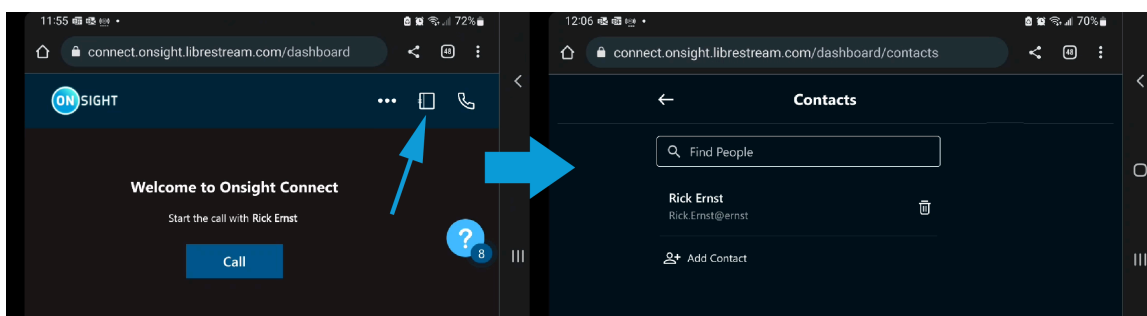
Share Video






When you are in an active OnSight call, locate the **Main Menu** bar and tap **Participants**  to see all participants on a call. Tap the **Video Off**  icon to enable **Video On**  next to the contact's name to immediately share the live video from their camera.

Note: If you try to share video from a participant that has **Remote Video Privacy** settings enabled, then the participant can **Allow** or **Decline** your request to share video.

Add a Contact



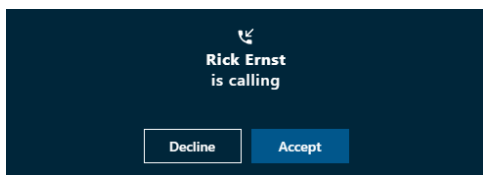
Tap **Contacts**  within the **Main Menu** bar to access your contact list. There are two ways to add a contact:

1. Enter the name of the contact within the **Find People** field and tap the **Search**  icon — Select a name to add it to your list.
2. Tap the **Add Contact**  icon to manually add a contact to your list. Enter their **Full Name** and **SIP Address** within the **Address** field and tap **Add**.

Make a Call


Access **Contacts** within the from the **Main Menu** bar to view your contact list and select a contact name to initiate a call.

Receive a Call



You can also receive calls from your contacts. A message will appear that states [Contact Name] is calling. Tap **Decline** to avoid taking the call or **Accept** to engage.

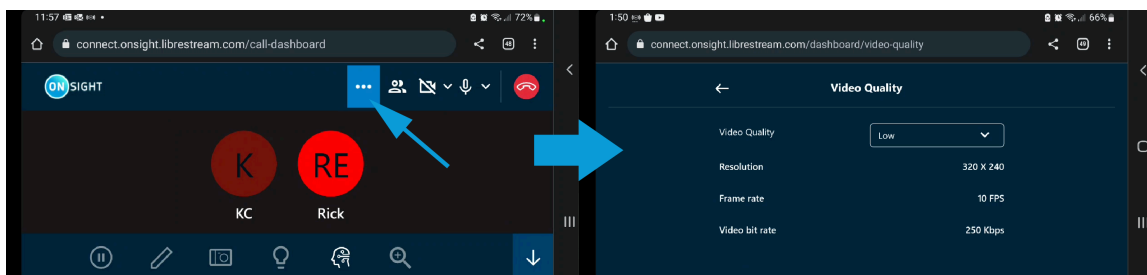
End a Call



Tap the **Red Hang up**  button within the **Main Menu** bar to exit a call.

Note:

1. **iOS** users only — After calling the inviter and completing the call, please keep the web browser with the web app open and in the foreground. If the web app browser is in the background, it will log you out of Onsight. Access the invite link to relaunch the web app to receive or initiate a call.
2. For the **inviter** — if you receive a message that states “*Client not available*”, then request that the iOS user access the invite link to relaunch the web app, to receive or initiate a call.

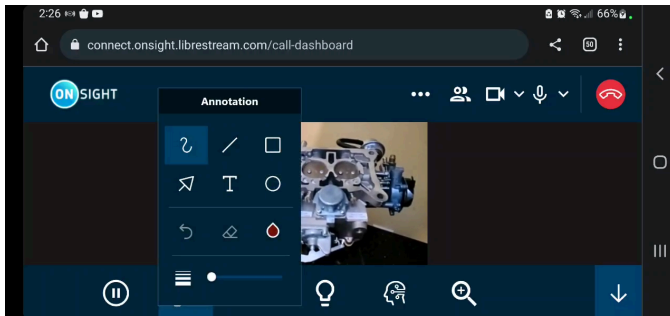
Adjust Video Quality




Within the **Main Menu** bar, tap the **More Actions**  icon and select **Settings**  and tap **Video Quality**. Select a configuration (**Low**, **Medium**, **High** etc.,) from the drop-down menu to modify your video quality and resolution.

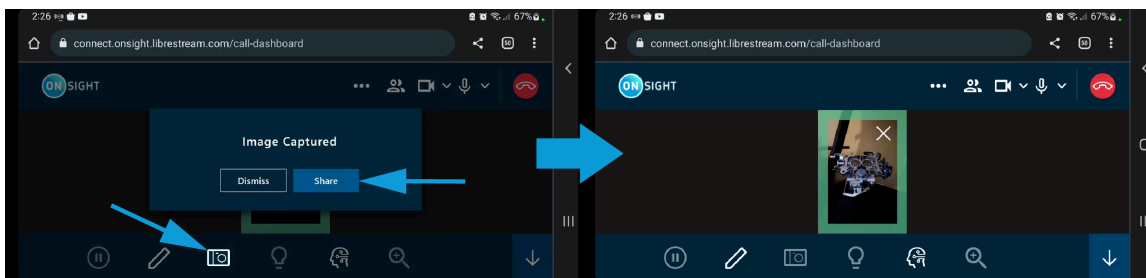
Explore Advanced Features


Annotation Tools



Tap the **Annotation**  icon to access additional drawing tools. Select an annotation tool to draw on top of an image or video with your finger, mouse, or stylus.

Take and Share a Picture



Tap the **Camera**  icon to capture photographs. You will be prompted to **Share** the image with all participants on the call. A green bounding box appears around the image when it is being shared with participants.

Screen Sharing

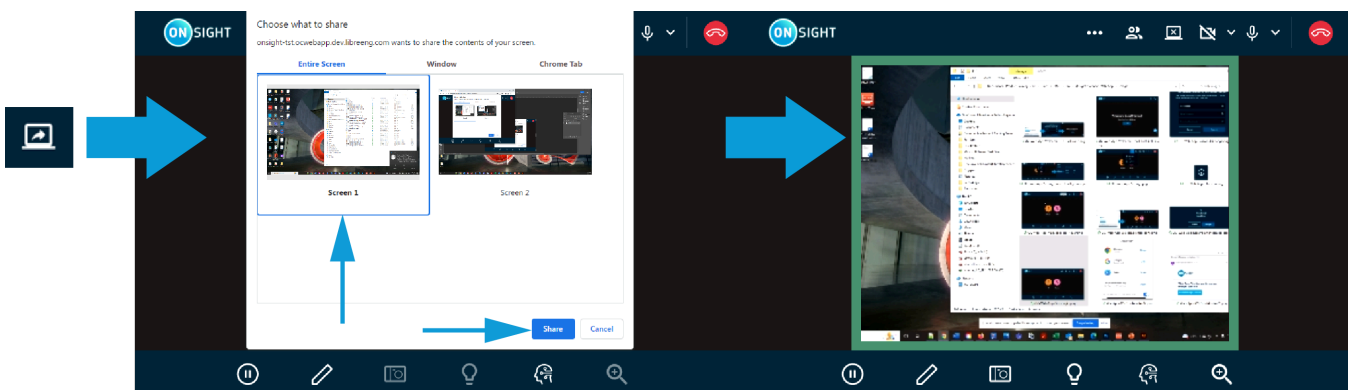



Figure 1. Sharing a Screen

Tap the **Sharing**  icon from within the **Main Menu** to share a user's desktop screen with participants on a call. A window appears prompting you to **Choose what to share**:

- **Entire Screen** — Share a single display. Select from your list of monitor screens.
- **Window** — Share a single window.
- **Browser Tab** — Share a single web browser tab.

