



# ONSIGHT CONNECT FOR SMARTPHONES GUIDE

**Librestream  
Guide  
Onsight Connect for Smartphones  
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1. Overview	3
2. Basic Functions	3
2.1 Log In	3
2.2 Add a Contact	3
2.3 Make a Call	3
2.4 Viewer	4
2.5 Viewer - Share a Video	4
2.6 Tool Tips	4
2.7 Take and Share a Picture	4
2.8 Recording/ Playback of a Recorded Session	4
2.9 Freezing the Video	5
2.10 Bandwidth Test	5
2.11 Custom Media Configuration	5
2.12 File Management	5
2.13 Audio Settings	5
3. Contact Us	5

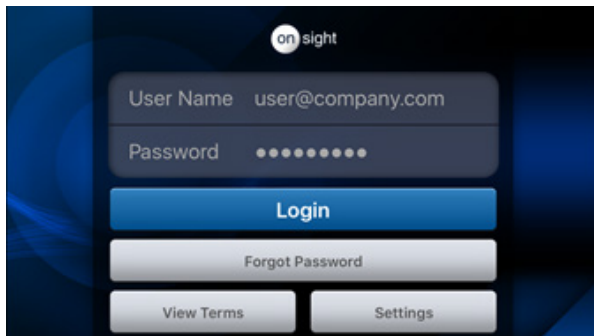
## OVERVIEW

The OnSight Connect for iOS Cheat Sheet provides a quick reference for the basic features and functions of OnSight Connect.

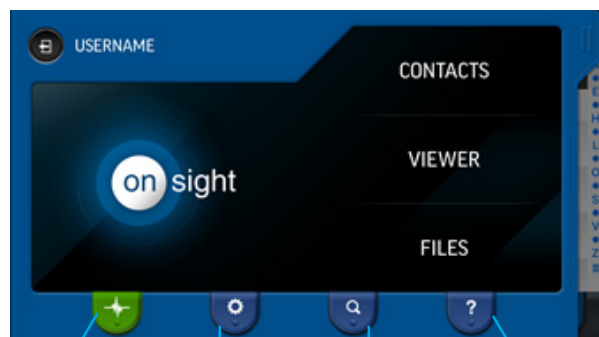
## BASIC FUNCTIONS

### Log In

- Enter Username and Password to log in.

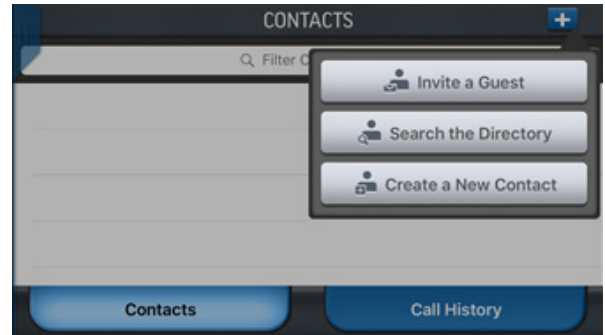


- You will see the Dashboard when you are logged in.
- The Dashboard gives you access to:
  - o Contacts
  - o Viewer
  - o Files
  - o System Health
  - o Settings
  - o Search
  - o Help - Manual/ToolTips - Support - About

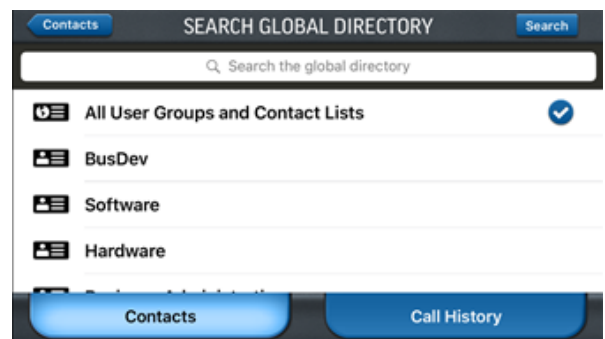


### Add a Contact

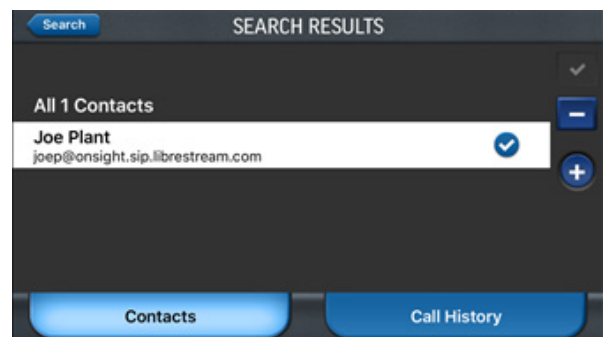
- Tap **Contacts**, Press the '+' button to **Search the Directory** to add contacts.



- You can search by personal name or by groups.

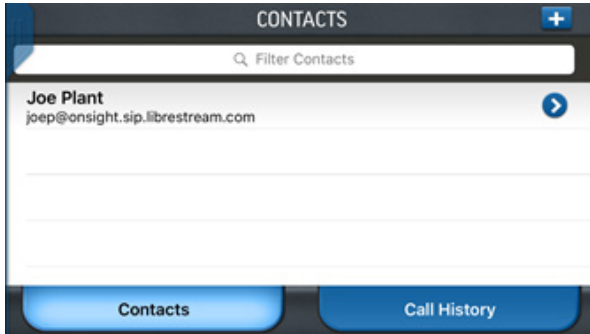


- Add the contact individually or add a whole group by clicking the 'check' button, press the '+' button.



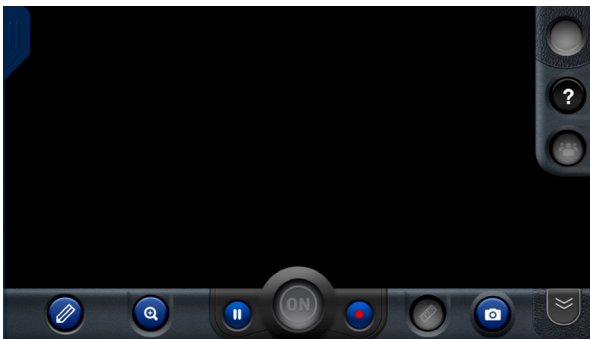
## Make a Call

- Tap a contact's name to place a call.
- Press the right arrow to view a contact's information.



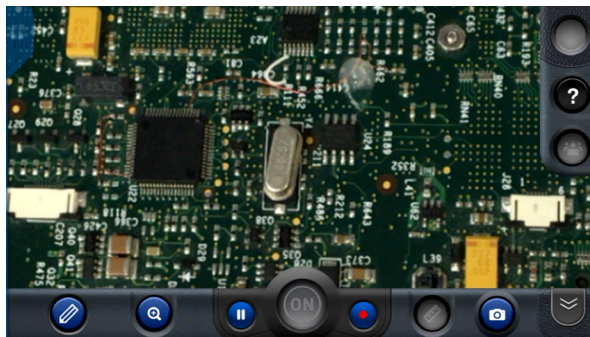
## Viewer

- Once a call has been accepted, you will see the Viewer window:



## Viewer - Share Video

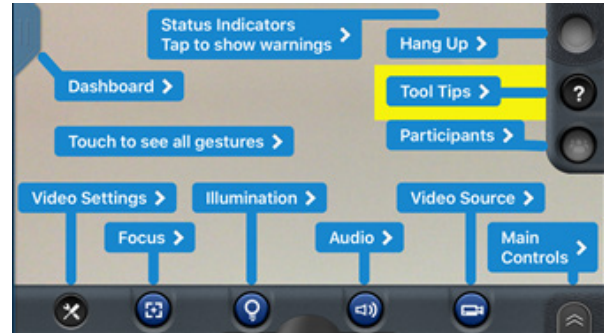
- Once a call is connected share your video by pressing the 'ON' button.



- End video sharing at anytime during a call by pressing the 'On' button.
- Note: When sharing video, the 'ON' button will glow.

## Tool Tips

The Tool Tips button enables an onscreen reference for all buttons in the Viewer. If you can't remember what a button does, click Tool Tips '?'.



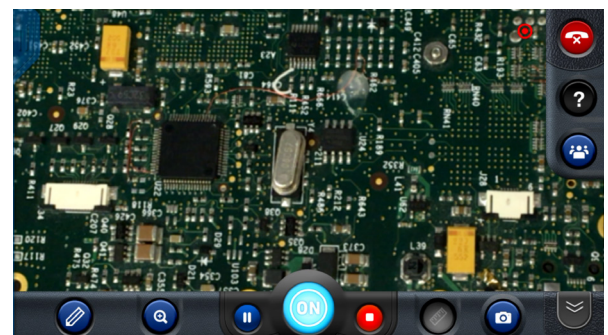
## Take and Share a Picture

- Press the camera button to take a snapshot, press and hold the camera button to take a snapshot and share it during a call.
- Note the glowing 'ON' button and blue border around the still image when it is being shared. This tells you that you are looking at a shared still image and not live video.



## Recording / Playback of a Recorded Session

- Record by pressing the red button on the right hand side of the 'ON' button.
- Stop the recording by pressing the record button.
- Note: When recording is on, the red record status icon is displayed in the upper right-hand of the Viewer.



## Telestration Tools

- Add advanced telestration to snapshots by tapping to access tools including Color, Undo, Erase, Freehand, Square, Line, Arrow, Circle, and Text box.




## Freezing the Video

- When you need to collaborate on a detailed image, pause the image using the pause button on the left-hand side of the 'On' button.
- You can use your finger to 'telestrate', which means to draw on the display.
- To clear screen, press the eraser tool found by tapping the Telestration Tools icon and selecting the eraser icon.
- When streaming video, you may need to move the OnSight device to a new location. As the OnSight device is being carried to the new location, excessive movement can cause a 'seasick' view for your remote collaborator. To avoid this effect, freeze the video while you are moving the OnSight device to the new location. Once there, unfreeze the video.

## Bandwidth Test

- If you are having trouble keeping the call connected due to bandwidth issues, ask the OnSight PC user to run 'Test Bandwidth' from the 'Calling' menu. It will recommend a suitable media configuration for your available bandwidth.
- You may also run the 'Test Bandwidth' by pressing the Video Settings button, then select the Connection tab and press 'Test Bandwidth'.
- We recommend that you start each OnSight session at the low bandwidth media configuration. You can upgrade to a higher media configuration during the session, if bandwidth permits.
- If you are using a cell network for connectivity, Librestream recommends you turn on Bandwidth Adaptive Streaming (BAS) to manage the variability of the cell networks. BAS is found under Settings-Networking-Bandwidth Control - Enable BAS.

## Custom Made Configuration

- It may be necessary to create a Custom Media Configuration to conform to the available bandwidth on the network.
- From the dashboard, press the Settings button. 
- Scroll to Media Configurations and press 'Add New Configuration...'
- Follow the onscreen instructions:
  - Enter a name, resolution, frame rate and select a Target bit rate lower than the maximum bit rate that was reported in the Bandwidth Test results.
  - Press OK to create the configuration.
- Return to the Viewer window and press the Video settings button, select the custom media configuration you just created on the Audio/Video tab.

## File Management

- Press Files on the dashboard.
- By default, all recordings and images captured by the app are stored in the OnSight Media album. Press the Albums button to select other albums if you wish to access your other images on the device.
- Tap on a thumbnail to view the image preview.
- You can edit image information by tapping the info button.
- Email the image by tapping the email button.
- Share the image by pressing the 'ON' button (when in a call).
- Return to the Viewer by pressing the dashboard tab and pressing 'Viewer'.

## Audio Settings

- The OnSight Device operator should use a headset to provide the highest quality audio.
- If there is an audible echo during a live session, make sure that the OnSight PC operator uses a headset at the PC end. The echo should be eliminated.

## CONTACT SUPPORT

If you need assistance, please contact [support@librestream.com](mailto:support@librestream.com) or call **1.800.849.5507** or **+1.204.487.0612**.