

INTEGRATE  
THE PROVEN  
**VIRTUAL  
PRESENCE  
EXPERIENCE.**

# ONSIGHT EMBEDDED SOLUTIONS.

More than ever before, enterprises are seeking new ways to accelerate service, speed product delivery, and empower customers. Onsight Embedded offers a proven virtual presence experience that brings the power of video to your own custom applications immediately.



Onsight Embedded powers real-time video collaboration on over 10 million smartphones, tablets and computers today. Enterprises have already integrated Onsight Embedded into their own uniquely branded and customized mobile apps, adding the value of live video collaboration to an existing workflow.

Backed by a robust and secure enterprise-grade infrastructure, advanced collaboration capabilities, and a unique visual experience, Onsight embedded allows you to 'collaborate on things' visually in the field, taking days out of service delivery and opening up new sources of revenue for enterprises.

## COLLABORATION ON THINGS



Unlike traditional face-to-face video conferencing or consumer chat tools, Onsight focuses on the experience and bandwidth-optimized platform teams need to remotely troubleshoot equipment, inspect environments, or review products from the field.

## THE ONSIGHT COLLABORATION PLATFORM

### INTERACTIVE EXPERIENCE



HD Video/Audio



Remote Control



Image Sharing

### WORKFLOW OPTIMIZED



Call Continuity



Guest Invites



External Camera Support

### ENTERPRISE



Security Enforcement



Privacy Control



Usage Reporting



TeamLink



Custom Branding



Bandwidth Control

### FIELD OPTIMIZED



Bandwidth Adaptive Streaming



Offline Collaboration



Mobile Device Support

### KNOWLEDGE BASE



Image Capture



Session Recording



Content Tagging

## VISUALLY CONNECTING TEAMS AND CUSTOMERS

Enterprises need to connect many different teams to streamline service and product delivery – their own or contracted field workers, central support teams, engineering groups, dealerships or distributors, and customers.

Onsight Embedded provides that visual connection between field workers and internal experts, empowering teams or customers directly with access to immediate help, significantly reducing overall service time and improving customer satisfaction.

*Onsight Embedded supports iOS 8.0 and higher and Android 4.1 and higher.*

Accessing Central Support Teams



Interacting Directly with Customers



Helping Technicians in the Field

