

ONSIGHT HOW TO:

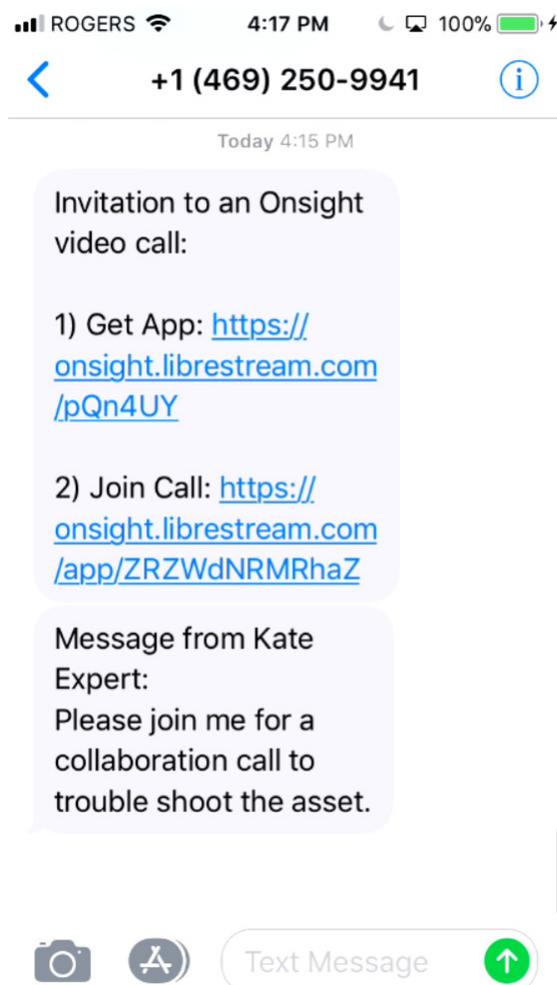
RECEIVE AN ONSIGHT CONNECT EXTERNAL GUEST INVITATION

Following are tips and instructions on what you should expect when you are sent an Onsight Connect External Guest Invitation to join a video collaboration session. The Inviter will send either an **Email or SMS (text)** invitation to your mobile device. The invitation will contain instructions on how to install the Onsight software and connect to the Onsight Session.

Setting up the the video collaboration session is a **2 Step Process:**

- 1) Download Onsight software
- 2) Return to the invite and select Join Call link

SMS (TEXT) INVITATION:



EMAIL INVITATION:



YOU ARE INVITED TO JOIN AN ONSIGHT VIDEO SESSION

Hello Joe Customer,

Kate Expert has invited you to participate in an Onsight video collaboration call.

Message from Kate Expert:

Please join me for a collaboration call to trouble shoot the asset.

JOIN THE ONSIGHT VIDEO CALL

1. INSTALL ONSIGHT CONNECT

Download Onsight Connect for your platform using the appropriate link below:

[Download for Windows](#)

[Download for iOS / Android](#)

2. LOGIN TO ONSIGHT CONNECT

After installing the application, tap the link below to log in immediately:

[Login to Onsight Connect](#)

After you log in, you will be given the option to call Kate Expert immediately. Otherwise, you can call at a later time by double clicking on Kate Expert in your Onsight Connect contact list.

ONSIGHT CREDENTIALS

If Onsight Connect does not start automatically using the link above, start the application and login with your Onsight credentials:

User Name: guest00037@keo

Password: Ry6cQy

Account Expires: 27 Jan 2018 10:48 PM, UTC

You may be asked to choose a new password after you log in to Onsight for the first time.

HELP AND SUPPORT

For more information:

- Access the online [Onsight training materials](#).
- Contact [Librestream support](#).
- Contact your Onsight system administrator.

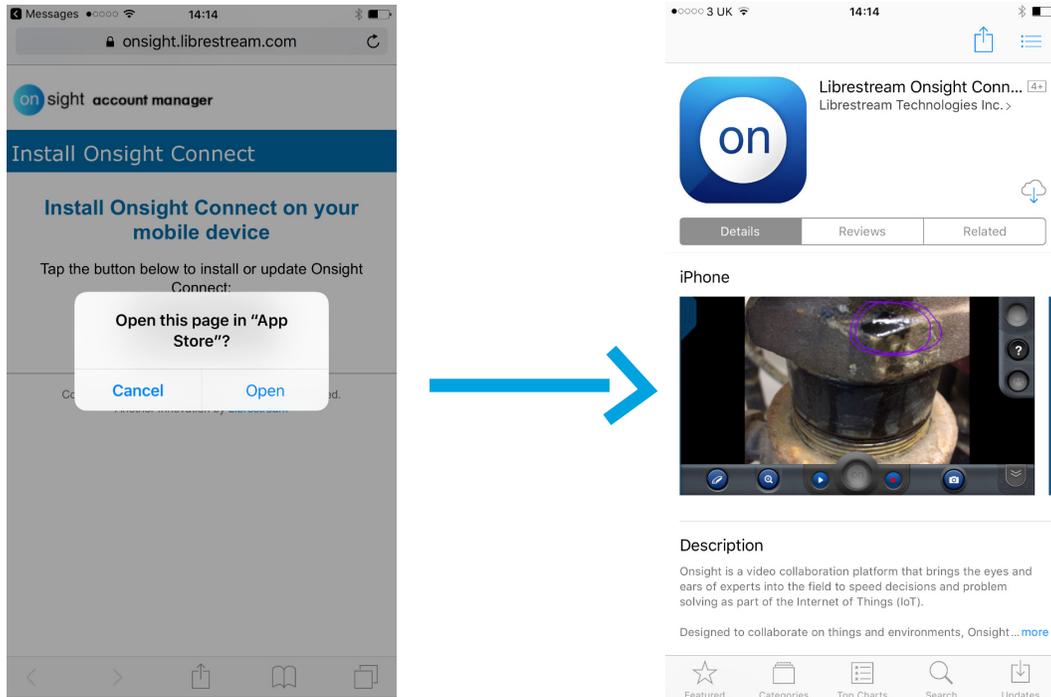
By using Onsight software and/or associated services, you are agreeing to be bound by the software's End-User License Agreement (EULA) and Terms of Service of the associated services, the latest copies of which can be found at <http://librestream.com/support-archives/terms-of-use/>

information@librestream.com

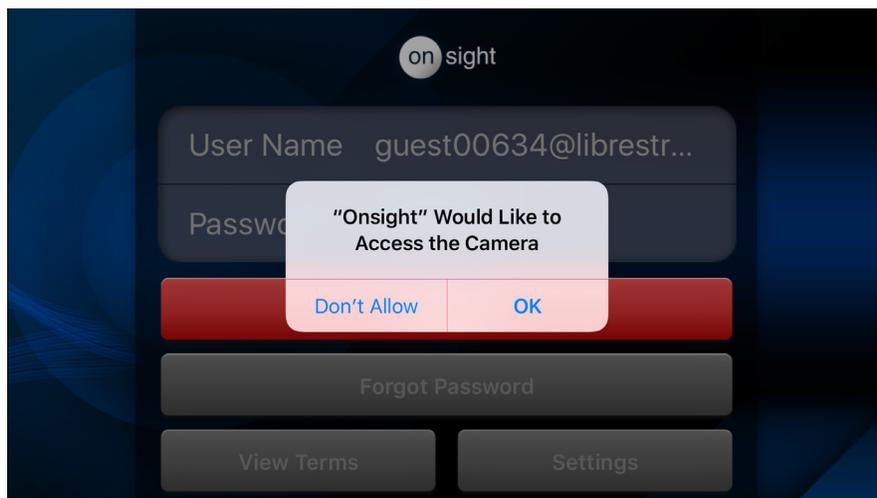
WWW.LIBRESTREAM.COM

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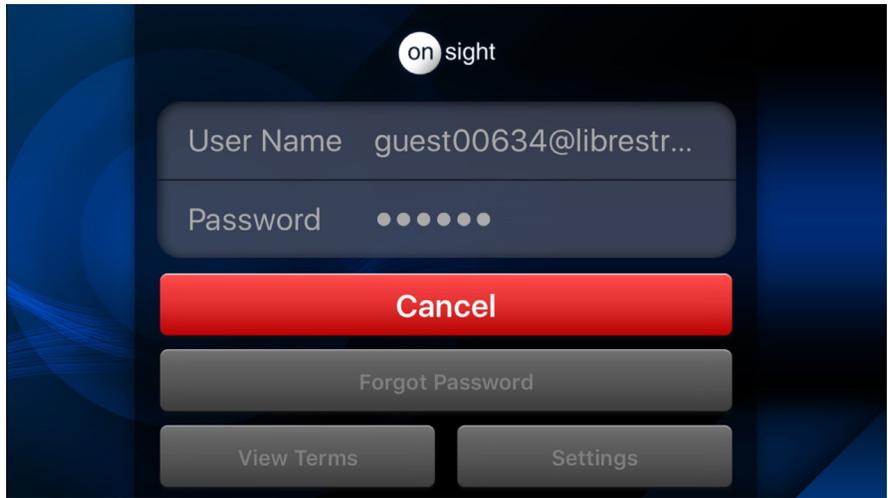
Step 1: If this is the first time you are using Onsite, click the first link which will redirect you to the app store (Google Play or Apple Store) according to your device type (Android or Apple).



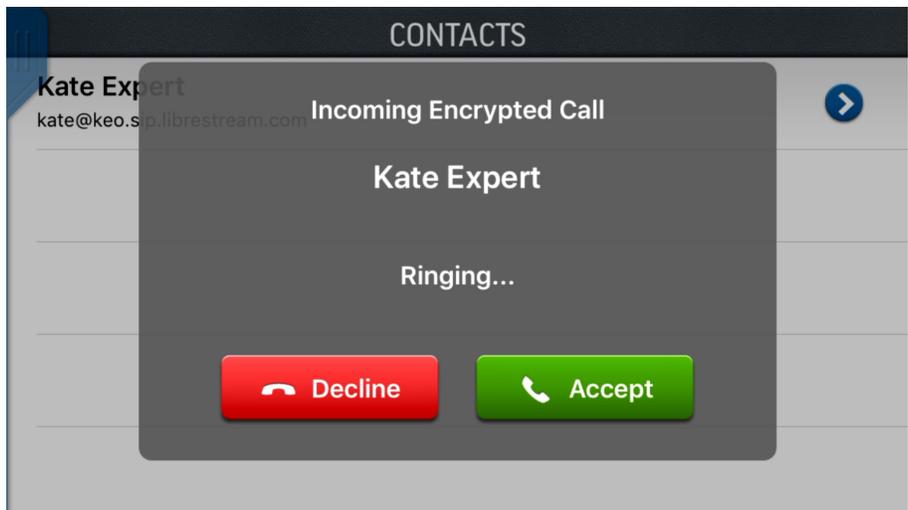
Step 2: Once the software is installed, return to the SMS (Text) or email invitation and click the second link to join the session. Once Onsite launches you may see permission requests. Ensure you click OK to accept access to Camera and Microphone if requested.



Onsight will now log you on as a guest.



Once successfully registered the application will automatically call the Inviter who sent you the invite.



On a smartphone or tablet, your screen will look like this:



The Inviter will be able to:

- 1) control the camera on your device,
- 2) start the video and pause it,
- 3) take snapshots,
- 4) turn on the light if there is one.

Note: The Inviter does not have access to any data, files or other apps your phone.

You can telestrate (draw) on the screen and the Inviter also can telestrate in a different color.

When you finish the collaboration and the Inviter ends the call, be sure to log out of the software by tapping the Dashboard button on the upper left corner by your name. Your Onsight Invitation will automatically expire. You may delete or leave the software on your device for future video collaborations.

