

RELEASE NOTES

Onsight Workspace Software Version 9.0





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Onsight Workspace Release Notes

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Name of Librestream Software Onsight Connect

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Overview

This document includes the Onsight Workspace software release notes for Major Revision number 9 including a description of new features, resolved issues and a list of Known Issues.

Onsight Workspace (OWS) is a secure online tool that provides centralized enterprise content management of Onsight Connect generated content including images and recordings as well as additional content such as PDF files.

The Onsight operations-driven video collaboration system provides interactive video, audio, images and telestration to immediately connect remote teams, suppliers and customers. Using Onsight, teams can collaborate fully across distant locations to quickly solve problems, monitor projects and improve overall communication.

Software Requirements and Installation

To access the web interface of Onsight Workspace the network must allow HTTPS (port 443). For more information, see the Onsight Workspace User Guide provided online at http://onsight.librestream.com.

These browsers have been tested with full support:

- Google Chrome
- Safari iOS 10.2 and Mac
- Microsoft Edge



Software Release Notes for Version 9.0.7

Onsight Workspace (OWS) introduces enterprise content management integration with the Onsight Connect Platform.

New Features

Onsight Workspace

Onsight Platform Manager integrates with Onsight Workspace service for users to securely share Onsight Connect images, recordings, and external content such as PDF files with team members.

Telestration Tools Improved

New telestration tools added including, Undo, Erase, Freehand, Square, Line, Arrow, Circle and Text.

Known Issues

#15471: Firefox does not play audio when viewing videos in the Workspace. Internet Explorer 11 has general performance issues. Safari iOS 10.1 and below (Onsight video will not show telestration on playback in the Workspace).

#15076: Users must be logged in to be correctly directed to the document link contained within email notifications. If a user receives a notification, login to Workspace then click the link.

#15013: Low memory devices cause Safari to lose it session and forces a user to login again to access the Workspace.

#14940: Editing Metadata will clear unsaved telestration. When editing an image if a user edits the Metadata before saving any telestration edits, the telestration edits will be lost.

For More Information

Please contact support@librestream.com.

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