



RELEASE NOTES

Onsight Account Manager
Software Version 7.1.5

July 2016

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Librestream

OnSight Connect Account Manager Release Notes

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Name of Librestream Software OnSight Connect

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Overview

This document includes the OnSight Account Manager software release notes for Major Revision number 7 including a description of new features, resolved issues and a list of Known Issues.

OnSight Account Manager (OAM) is a secure online tool that provides centralized management of the OnSight Connect Platform including the OnSight Connect user license pool.

All releases of OnSight Connect software have been validated with their concurrent release of OnSight software products and are compatible with the previous revision of all OnSight products.

The OnSight operations-driven video collaboration system provides interactive video, audio, images and telestration to immediately connect remote teams, suppliers and customers. Using OnSight Connect, teams can collaborate fully across distant locations to quickly solve problems, monitor projects and improve overall communication.

Software Requirements and Installation

To access the web interface of OnSight Account Manager the network must allow HTTPS (port 443). For more information, see the OnSight Account Manager User Manual provided online at <http://www.librestream.com/support/knowledge.html>.

The minimum requirements for installation on the PC are:

Operating System:	Microsoft Windows* 10, 8, 8.1, and 7.	
Disk space:	Up to 120 MB required (if Microsoft DirectX, Microsoft .NET Framework, and the required Visual C++ runtime components are not already installed).	
Network:	Wired 10/100 Ethernet port. For better performance, a wireless network connection is not recommended.	
Video Card:	V7 or higher: minimum OpenGL v1.X. V6.7 or lower: minimum OpenGL v1.x or DirectX 9.0c compatible video graphics card.	
Audio support:	For voice and audio support, the computer must have a microphone and speakers and/or headset and/or external speakerphone.	
	Non-conference host	Conference host
Processor speed:	1 GHz (1.5 GHz recommended)	2 GHz
Memory:	1 GB (2GB recommended)	2 GB recommended

* Windows RT is not supported by OnSight Connect for Windows

The PC requirements necessary to host an OnSight conference vary with the number of participants and the collaboration content. Performance also varies with the processor and memory architecture of the PC. OnSight monitors computer utilization in order to assist the user in determining the number of participants that should be allowed. The network bandwidth available to the conference host may limit the ability to host a conference. Consult your system administrator or Librestream support for specific advice.

Software Release Notes for Version 7.1.5

New Features

Export User and External Contact Lists

Export the user and external contact lists for easier user management and updates.

Privacy Settings

Separate local privacy settings for images and recordings now supported on all Librestream endpoints.

WebEx CMR Compatibility

Allows OnSight Endpoints to call into WebEx Meeting Rooms as a Video endpoint. WebEx Meeting Rooms will not accept incoming OnSight calls unless this is enabled.

Customization*

Updated Email Customization screens and embedded help.

*Enhanced Management Package

These features are part of the Enhanced Management Package for OnSight Account Manager. Please contact your Librestream Sales Representative for details.

Changes and Improvements since Previous Version

- Improved Call Statistics collection.
- Improved Super Admin access.
- Added Super Admin-Read Only permissions.
- Increased default Maximum Connections to 4.
- Update to .NET v4.5.
- Updated Dev Express Controls v15.1.8.
- TLS v1.2 Support. Note: TLS v1.0 and v1.1 are deprecated but are still supported.
- SHA256 certificate support.
- Various bug and user interface fixes and improvement

Software Release Notes for Version 7.0.4

Changes and Improvements since Previous Version

- Added support for iOS Universal Links
- Various minor user interface fixes and improvements.

Software Release Notes for Version 7.0.2

New Features

SMS Support for Guest Invites*

Added support for sending Guest Invites over SMS messages to iOS or Android devices. The service allows seem less application installation, start up, login and connection to a video call.

Call Statistics Reporting*

Call Detail reporting including details such as To, From, Start, End, Duration and Endpoint details.

User Mode*

OnSight Connect administrators can choose the type of user interface that best fits different groups of users. Depending on the mode chosen, a user will see either the Expert mode or Field mode after they log into OnSight Connect from their smartphone or iOS tablet.

- Expert mode allows users to access all the features of OnSight Connect. This view is the only option for Windows-based devices and is recommended for all subject matter experts or power users to allow them to remotely control camera functions, access files, settings, and other advanced features.
- Field mode provides a very simplified user interface with limited features to reduce training and knowledge requirements, typically for the field worker or customer. While in Field mode, the user can make and receive calls, telestrate, and access system health. All other capabilities such as media configurations, camera zoom, image capture, etc. would be controlled by the remote expert as described above.

Customization*

Full Customizations of Logo, Text and HTML based email messages sent from OnSight Account Manager to your Enterprise users. Use HTML to brand the messages your Enterprise and Guest Users receive.

*Enhanced Management Package

These features are part of the Enhanced Management Package for OnSight Account Manager. Please contact your Librestream Sales Representative for details.

Changes and Improvements since Previous Version

- Various minor user interface fixes and improvements.

Known Issues

Ref #7878 – Characters that the SIP specification RFC3261 either does not allow or requires escaping are not supported for OnSight Account User Names or SIP URIs. The subset of allowed characters is now as follows (separated by commas...comma itself is not actually allowed).

A-Z, a-z, 0-9, -, _ , . , ! , ~ , ' , (,) , & , \$

For More Information

If you need Release Notes for an earlier version, please contact Librestream at support@librestream.com.

